FAQ paper

HP WallArt Solution
Usability improvements

December 2014

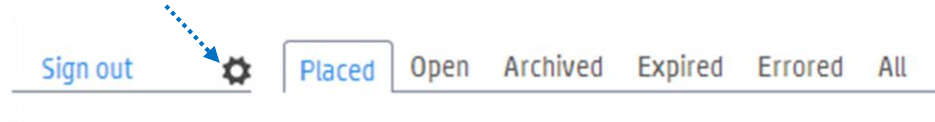# Table of Contents

Usability improvements

How can a change"Order Now" to "Request for Quotation"?
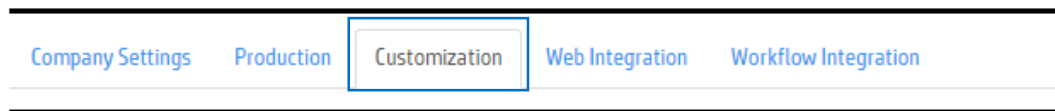
From "Order Now" to "Request for Quotation"

Customize the final step "Order Now" to "Request for Quotation" to improve the ease of use for your end-users
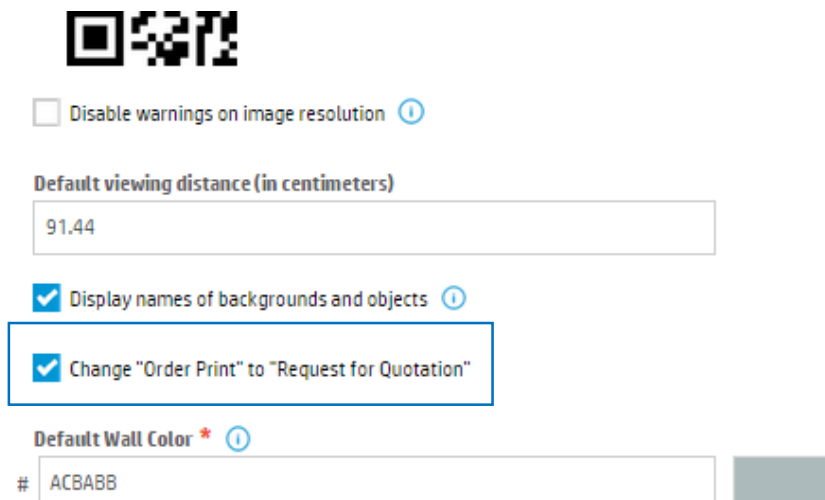
1. Set your Customization settings

Click on Settings

Enter Customization settings

2. Click on Change "Order Print" to "Request for Quotation" tab

☐ Disable warnings on image resolution ⓘ

Default viewing distance (in centimeters)

91.44

☑ Display names of backgrounds and objects ⓘ

☑ Change "Order Print" to "Request for Quotation"

Default Wall Color * ⓘ

\# ACBABB

3. Finally, remember to click on "Update Settings"

Back   Update Settings

"Order Now" vs "Request for Quotation"

By selecting this option in your customization settings, the final call-out for customers will change
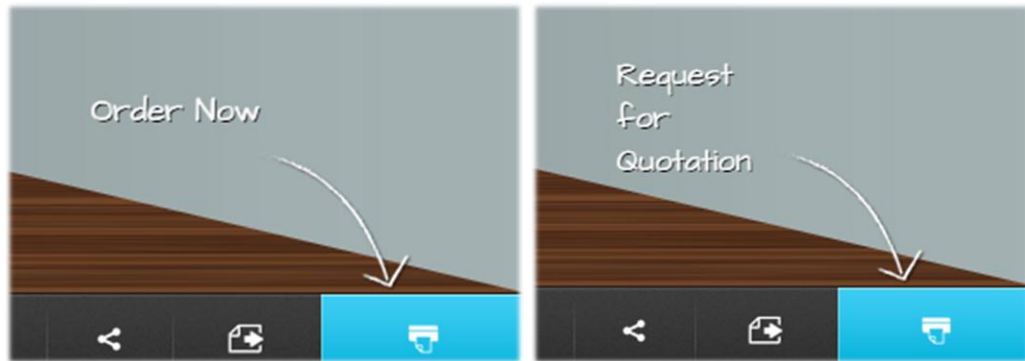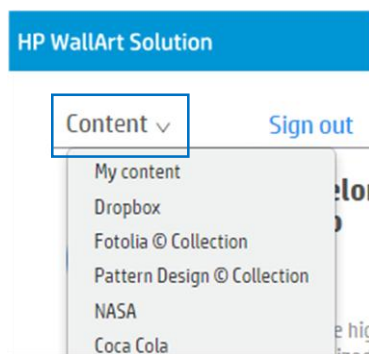
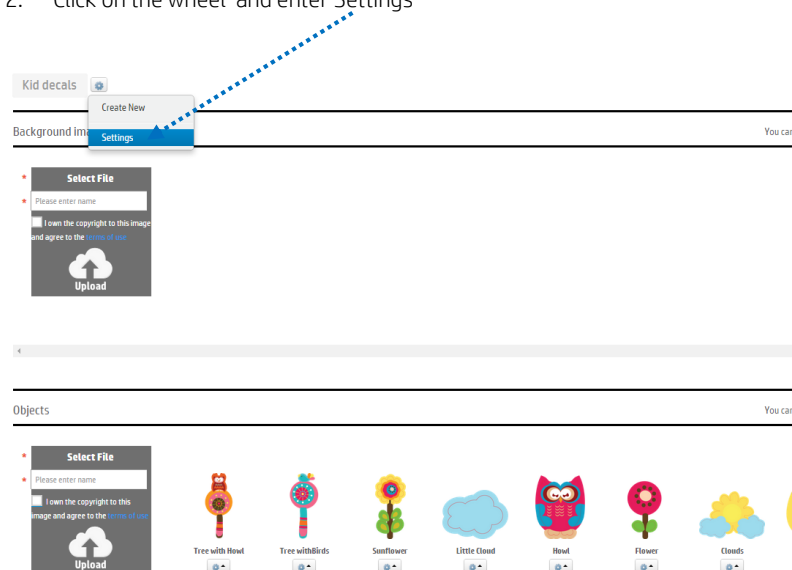

How can I disable object scaling?

Disable object scaling

Offer fixed object sizes for wall decals with predefined contour cut lines

1.   Enter Content and select the folder where you wish to disable object scaling

2.   Click on the wheel and enter Settings

3. Click on "Disable scaling of objects"

Kid Decals Settings

Name *

Kid Decals

☐ Enable Authentication

☐ Hide

☑ Disable scaling of objects

Thumbnail (JPEG or PNG less than 5MB only)

[   ] **Browse**

New project with this content source

https://designer.hpwallart.com/bcndemo/bcndemo_custom_kid_decals

4. Finally, remember to click on "Update Settings"

Back   **Update Settings**

How can I avoid project expiration?

Avoid Project Expiration

Now, by double clicking on the bottom of individual projects' thumbail, you will avoid a project from being expired

How can I provide a price estimation?
Price Estimation

Offer your customers a price estimation on your designer, including sqm and Fotolia images to purchase

1. Click on settings
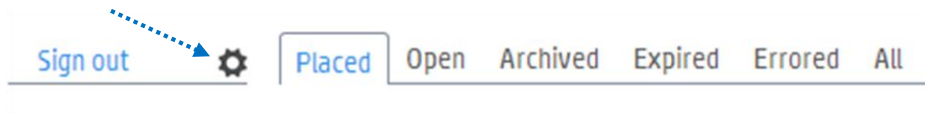
2. Enter Web Integration settings

3. Enter your **price per sqm** and specify the **currency**
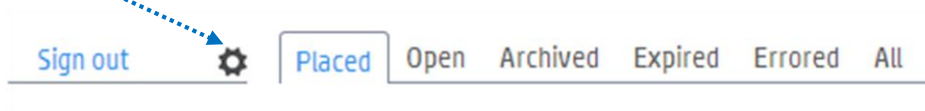

4. Finally, remember to click on "Update Settings"
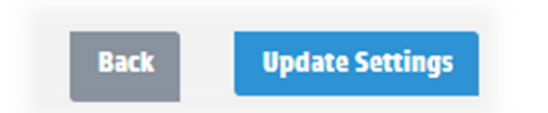
Note:
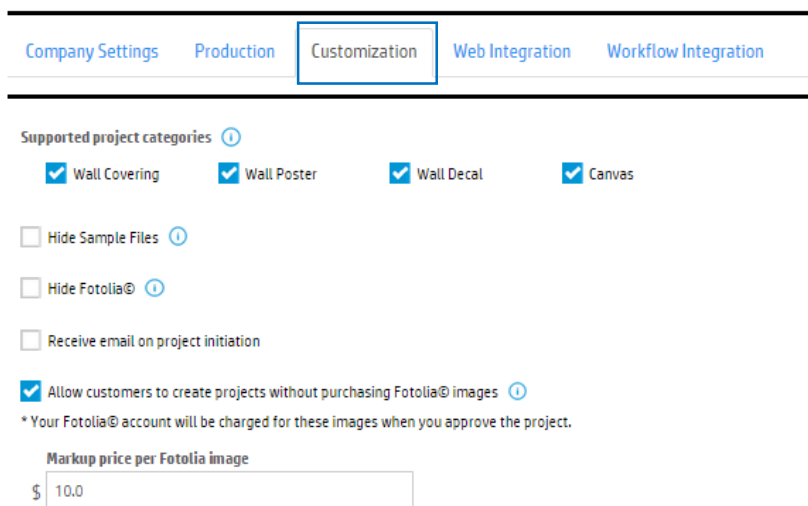The price estimation per sqm will be indicated for all applications, the only parameter chaging is the sqm.

Include a Fotolia images price

Offer your customers a price estimation on your designer, including sqm and, if you own a Fotolia account, images to purchase

1. Click on settings

2. Enter Customization settings

3. In order to set a markup price for Fotolia images, you first need to mark "Allow customers to create projects without purchasing Fotolia images"
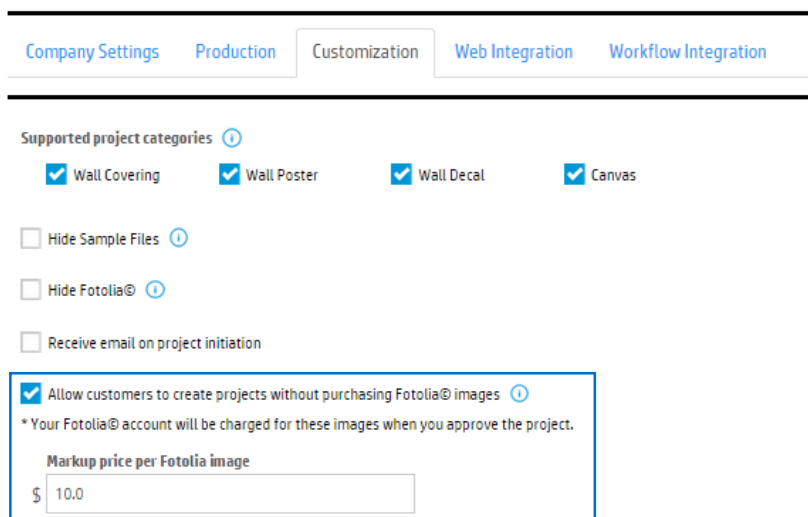
4. Finally, remember to click on "Update Settings"
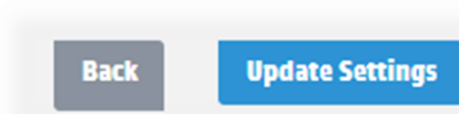
Note:
The total sqm price and the Fotolia total price per image to purchase will be excluded, but visible
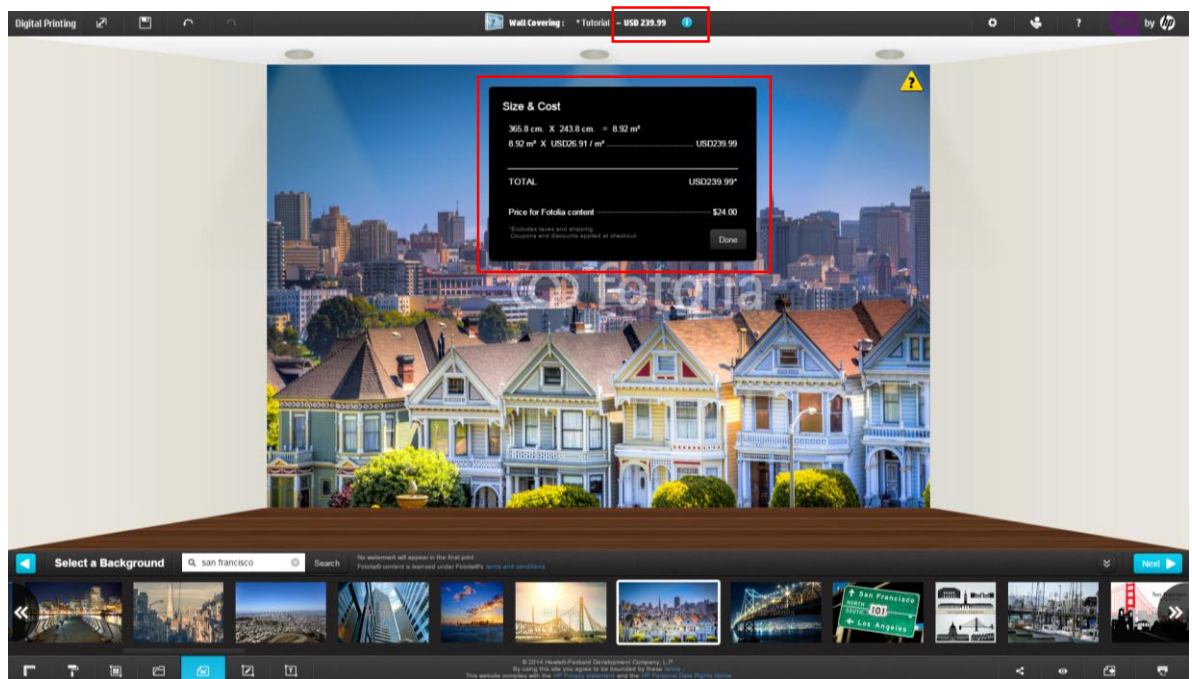
How can I search my projects easily?
Add a Tag in Dashboard page for each project

Include a tag to help you classify, manage and search projects created:
Set your mouse on "Add tags…" and a small pencil indicator will appear, double click and editing will be enabled
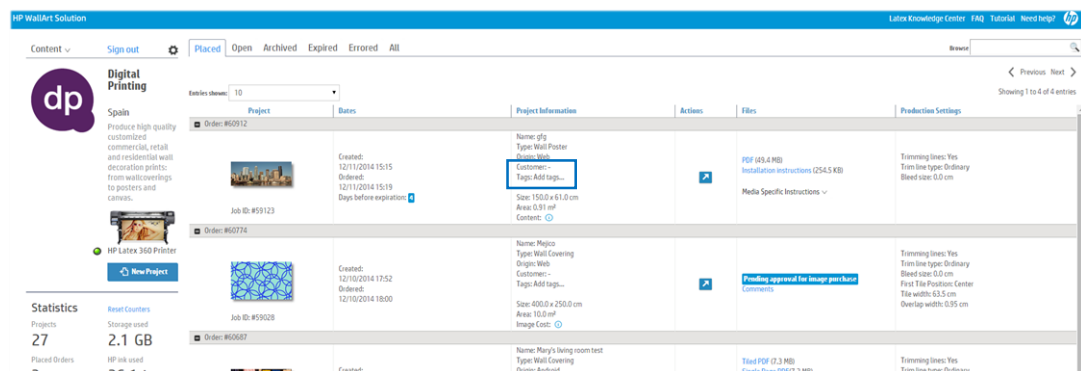
Edit your tag Project

Write your tag and click outside the tag and automatically it will appear

New visible tag in your project information dashboard

You need to refresh HP WallArt page in order for it to work

Search for your project/s by tag on the browser automatically

How can I get new English Wall Covering and Poster Installation Instructions format?

New Installation Instructions format

Offer your customers new English Wall Covering and Poster Installation Instructions formats – Click on installation instructions

Poster installation instructions

Wall covering installation instructions

How can I hide wall color edition in the designer?

Hide "Wall Color" edition option in your designer

Reduce the designing process, by clicks, to your end-users by hiding the "wall color" edition option

1. Click on settings

2. Enter Customization settings

3.   Select Hide wall color option

4.   Finally, remember to click on "Update Settings"

Learn more