

Ensure you are using an IP static, instead of configured by DHCP, otherwise every time you power on the printer (or wake up from sleep) the server can assign a different IP address.

Resumen	Identificación de la red	TCP/IP(v4)	TCP/IP(v6)	Precedencia de config.	Avanzadas
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Advertencia: Un cambio en la dirección IP producirá una pérdida de la conectividad con el navegador.

Método de configuración IP:

Dirección IP:

Check also if the customer set up properly the proxy server and make sure you are using port :8080 instead of :80.
In our site we are not using a proxy server but those customers probably could be using it so please check with IT that this Server proxy is working properly.

Resumen	Identificación de la red	TCP/IP(v4)	TCP/IP(v6)	Precedencia de config.	Avanzadas
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Intervalo espera: Segundos

Administrador del sistema:

Ubicación del sistema:

TCP/IP(v4)

Proxy Web

Servidor proxy:

Puerto servidor proxy: x

Nombre usuario servidor proxy:

Contraseña servidor proxy:

Authentication methods: Basic Digest NTLM

IP predet.: (cuando no hay servidores BOOTP/DHCP/RARP disponibles)

Web proxy configuration

A proxy is a server that acts as an intermediary between computers on your local network and servers on the Internet. To check if a web proxy is required, open Internet Explorer or Safari on any computer within the network and browse to the <http://hp.com> site. If you cannot connect to hp.com, your network does not have Internet access and you need to consult with your IT provider on how to configure Internet access. If you can connect to hp.com, you can check the browser settings for proxy configuration as follows:

- For Internet Explorer, go to Tools > Internet Options > Connections > Local Area Network (LAN) Settings. In the "Proxy server" part of the window, if the "Use a proxy server" box is unchecked, you do not need a web proxy. If it is checked, make a note of the Address and Port settings in the main window, or in the HTTP part of the Advanced settings window.
- For Safari, go to Preferences > Advanced > Proxies > Change Settings. If the "Web Proxy (HTTP)" box is unchecked, you do not need a web proxy. If it is checked, make a note of the Web Proxy Server name (before the ":") and port (after the ":").
- Proxy server names are typically like "proxy.mycompany.com" and the proxy port is typically 80, but details are network dependent.

If you are unable to determine whether you need a web proxy or how to configure it, please consult with your network administrator or Internet Service Provider. When in doubt, you probably do not need a web proxy.

If the customer is using a proxy server, enable the proxy from the printer's front panel and introduce the proxy name and a port to be able to connect to the internet.

And Finally please check the DNS configuration. We are using a universal. Customer should have a DNS configuration.

The screenshot shows the printer's configuration interface with the following structure:

- Top navigation tabs: Configuración (selected), Red, Prog. Participación Clientes, Asistencia.
- Main title: Configuración TCP/IP
- Sub-navigation tabs: Resumen (selected), Identificación de la red, TCP/IP(v4), TCP/IP(v6), Precedencia de config., Avanzadas.
- Fields for host and domain information:
 - Nombre de host: NPIF92392
 - Nombre de dominio (IPv4/IPv6):
 - Nombre de dominio (sólo IPv6):
- Section: Características habilitadas
- DNS settings table:

DNS(IPv4)		DNS(IPv6)	
Primario	Secundario	Primario	Secundario
8.8.8.8			
8.8.4.4			

Whitelist configuration

A whitelist is an exclusive list of acceptable entities (in this case domains) that can be accessed in the network from the specified machines. Connections outside of this will be blocked.

To configure a whitelist on the modem/router:

1. Access the modem/router by typing the IP into the browser address bar.
2. Login to the modem/router using your personal username and password.
3. Open the "Advanced settings."
4. Look for "URL/Domain filter," "Web filter," "Parental Control," "Access Control," "Block Sites" or similar.
5. Include the desired URLs/domains in the whitelist to allow printer connection to them.
6. Save the whitelist.

Discriminate access between different machines:

1. Access the modem/router by typing the IP into the browser address bar.
2. Log in to the modem/router using your personal username and password.
3. Open the "Advanced settings."
4. Look for "Parental Controls," "Access Control," or something similar.
5. Click on "Add policy," "Add rule," or similar.
6. Introduce the IP/MAC address that you want to restrict inside the same network.
7. Select to apply "Web filter," "URL filter" or similar.

To access the full functionality that the printer provides, the following URLs/domains should be added to the whitelist:

- *.heleni.me
- *.hp.com
- *.printos.com
- https://hpprotagonist.com/
- https://hplargeformatremote.com

- https://seals.corp.hpcloud.net/
- *.amazonaws.com

NOTE: Please keep in mind that this is a working list and may include future modifications.