Firmware NEXUS_01_18_11.1 is available

For HP Latex 3x0 Printer Series

June 2021

HP Latex 3x0 Printer Series' (310/330/360/370) latest firmware version is now available to download and install. This firmware includes significant new features and fixes.

HP strongly recommends firmware NEXUS_01_18_11.1 for all units, as it includes significant improvements.

Where to find firmware NEXUS_01_18_11.1

Download the firmware file from the links listed below and install it via USB or via Embedded Web Server:

http://www.hp.com/go/latex310/support/

http://www.hp.com/go/latex330/support/

http://www.hp.com/go/latex360/support/

http://www.hp.com/go/latex370/support/

How to install the firmware

Web-connected printers

From the printer's front panel:

Go to **Printer** > **Firmware Update** > **Check now**

From the Embedded Web Server:

Go to **Setup** > **Firmware Update** > **Check now**

IMPORTANT: It is recommended to enable automatic firmware updates, so your printer automatically downloads and installs new firmware versions when available.

Summary of changes

Here are the improvements achieved with the firmware version NEXUS_01_18_11.1:

1. Fix for an issue that didn't allow the date to be set beyond 2020 in the Embedded Web Server (EWS)

2. Fix for an issue that caused substrate settings to be reset when toggling the Automatic Advance Adjustment (OMAS) option

3. Fixes and improvements to the HP Control Print Plot

4. Fix for a bug that showed the Automatic Advance Adjustment (OMAS) option in HP Latex 310 and 330 Printers

5. Other minor bug fixes.

Fixes and enhancements in detail

1. Fix for an issue that didn't allow the date to be set beyond 2020 in the Embedded Web Server (EWS).
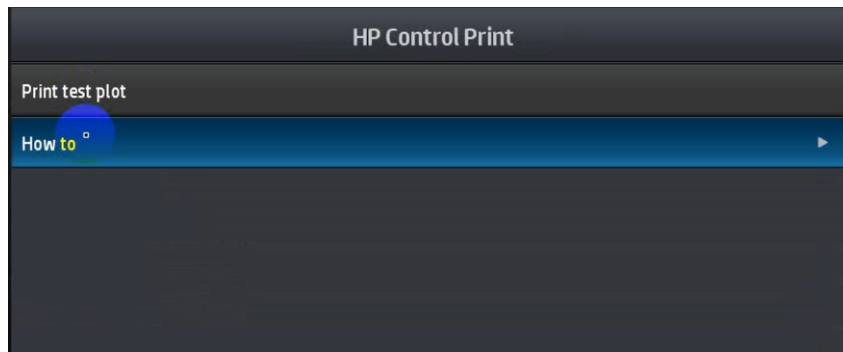
The maximum value in the drop-down list to select the year in the Date & Time page of the EWS was 2020. As a result, the year could not be set beyond 2020.This issue has been fixed.

2. Fix for an issue that caused substrate settings to be reset when toggling the Automatic Advance Adjustment (OMAS) option.

Custom profile settings are now retained when toggling the Automatic Advance Adjustment (OMAS) option in the Modify Substrate screen. It is no longer required to manually input again all the settings after using this option.

3. Fixes and improvements to the HP Control Print Plot.

Troubleshooting instructions have been integrated in the printer's front panel (**Settings** > **Image-quality maintenance** > **HP Control Print** > **How to**) to help guide the user on how to detect and fix image quality issues using the HP Control Print Plot.

Additionally, some typos on the HP Control Print Plot have been fixed.

4. Fix for a bug that showed the Automatic Advance Adjustment (OMAS) option in HP Latex 310 and 330 Printers.

The **Automatic Advance Adjustment (OMAS)** option in the modify substrate screen has been removed in HP Latex 310 and 330 printers, as these printers do not actually have an OMAS sensor. In previous firmware versions, this option was available, but had no effect on printer behavior.

5. Other minor bug fixes.