



Whitelist activation processes

This document gives a general guidance on how to define a whitelist for those sites to which printer needs to connect.

What is a Whitelist

A Whitelist is an exclusive list of acceptable entities (in this case domains) that are allowed to be accessed in our network from the specified machines. Connections outside of this will be blocked.

How to configure it on the modem/router:

1. Access the modem/router by typing the IP into the browser address bar.
2. Login to the modem/router using your personal username and password.
3. Enter “advanced settings”.
4. Look for “URL/Domain filter”, “Web filter”, “Parental Control”, “Access Control”, “Block Sites” or similar.
5. Include the desired URLs/domains to allow printer connection:
 - a. Basic whitelist for 3X00 and 1500 printers provided by HP representatives.
 - b. Any further URL where you want to grant access.
6. Save the whitelist.

Discriminate access between different machines:

1. Access the modem/router by typing the IP into the browser address bar.
2. Login to the modem/router using your personal username and password.
3. Enter “advanced settings”.
4. Look for “Parental Controls”, “Access Control”, or something similar.
5. Click on “Add policy”, “Add rule”, or similar.
6. Introduce the IP/MAC address that you want to restrict inside the same network.
7. Select to apply “Web filter”, “URL filter” or similar.

Proposed whitelist for 3X00 and 1500 printers:

*.heleni.me

*.hp.com

*.symantec.com

*.symantecliveupdate.com

*.printos.com

<https://hpprotagonist.com/>

<https://hplargeformatremote.com>

<https://seals.corp.hpcloud.net/>

Note: Please keep in mind that this is a live list and may have some future modifications