# Cookbook – Best practices for fleet color management with the HP Stitch S1000, 300, and 500 printers

Good practices to ensure correct color matching



We didn't invent dye-sub | We reinvented it **SAY HELLO TO HP STITCH** 

#### November 2019

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# 1. Matching the colors between printers

When having a fleet of different HP Stitch S1000 and S300/S500 printers, one of the most common goals is to have the best color matching between printers. This enables the user to print large jobs with different printers or reprint any job with any available printer of the fleet.



\* Color matching is performed within a certain color accuracy threshold, for the same substrate and using the same ink density and calender settings, and ensuring identical environmental conditions between the printers.

Follow these recommendations to learn how to manage your fleet for best matching between all printers.

# 2. How to manage a fleet of printers (same product)

When managing a fleet of printers, one printer must be the "master" or reference printer for the others. After preparing the reference printer, resources can be shared with the rest of the fleet printers (secondary printers). Then, secondary printers are calibrated to obtain the best matching between both printers.









**NOTE:** Before starting with the process, it is necessary to ensure that both printers are printing with a good image quality. Check the printhead nozzle health, printhead alignment, substrate advance, etc.

### 2.1 Prepare the master printer

For a given substrate:

### 2.1.1 STEP 1. Calibrate the color of the master printer (CLC)

When the Color Calibration functionality of the printer is used for first time, the printer sets a color reference. In other words, the color calibration reference is like taking a picture of the printer status. Next, this color reference can be exported to the other printers of your fleet and those can be calibrated using the same reference. This step is the most important, so is the baseline for all your fleet management for best color matching.

In the Internal Print Server (S1000) or Front Panel (S500/300), go to Substrate > Color Calibration and press Calibrate or Set color reference (depending on whether the reference has been set previously).



Once the reference has been set, the baseline for all your fleet management has been set.

## > 2.1.2 STEP 2. Create an ICC profile for the master printer

Once the printer has been calibrated, select the print mode you want to use and create an ICC profile for that specific print mode. This ICC profile will be used to color manage the jobs for your fleet of printers.

## 2.1.3 STEP 3. Export OMS file from master printer

Once the color references have been set, select the print mode you want to use and adjust the settings to obtain good image quality (if necessary). Then, export the .oms file from the master printer, which contains color references and print mode information.

Exporting the OMS can either be done from the IPS(S1000), Embedde web server (all) or rom Print OS configuration center (all)

#### • HP S1000 (Internal Print Server)

→ Go to Substrate > Preset Management

IP Stitch S1000 126in						
Main	Setup					
Maintenance Firmware update		Substrate	presets	management		
Substrate presets management		Import Use this tool to	Export save in your co Select the cus	mputer a substrate presets file. You can upload it later to another printer tom substrate that you would like to export Generic > 110 gsm Paper + Generic Fabric MV Frontlit rafa test Generic Backlit Paper + Generic Fabric		

→ Next go to the tab *Export*, select the substrate, and follow the instructions to export the file. This .oms file is the one that is going to be imported in the secondary printers.

#### HP S500 (Embedded Web Server)

- $\rightarrow$  Go to a web navigator and enter the machine's IP address
- → Go to Set up > Substrate Preset Management



Once the printer has been calibrated, select the print mode you want to use and create an ICC profile for that specific print mode. This ICC profile will be used to color manage the jobs for your fleet of printers.

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## 2.2 Configure your secondary printer to match the master printer:

## ⇒ 2.2.1 STEP 1. Import OMS file from master

#### • HP S1000 (Internal Print Server)

→ Go to Substrate > Preset Management

HP Stitch S1000	126in
	Printer status: 🤣 Ready 😂
Main Setup	
Maintenance Firmware update	Substrate presets management
Substrate presets management	Import Export
	Use this tool to update or add substrate presets as follows:  1. Locate the substrate presets file that you have downloaded from the Web and saved to your hard disk drive.  2. Use the BROWSE button to select the recently downloaded file.  Browse  3. Use the UPDATE button to send the selected file to the printer.  If you have any problems during this process or want more information, contact your nearest support center
	Update

→ Then go to the tab *Import*, select the substrate, and follow the instructions to install the file into the printer.

#### • HP S500 (Embedded Web Server)

- $\rightarrow$  Go to a web navigator and enter the machine's IP address
- → Go to Set up > Substrate Preset Management

PIC95631 / 15.83.18.195		
Main Setup	Networking	Support
Configuration Printer settings	Substrate p	presets management
Security	Import	Export
Internet connection		
E-mail server	Use this tool to up	pdate or add substrate presets as follows:
Notification Date & Time		1. Locate the substrate presets file that you have downloaded from the Web and saved to your hard disk drive. Click here to access the latest paper preset files.
Anonymous usage information storage		2. Use the BROWSE button to select the recently downloaded file
Maintenance Printhead Alignment		Seleccionar archivo paperpresets.oms
Firmware update		3. Use the UPDATE button to send the selected file to the printer.
Substrate presets management		If you have any problems during this process or want more information, please contact your nearest support center.

- PrintOS Configuration center
  - ightarrow Go to the machine
  - ightarrow Deploy the Master Substrate package

Devices Substrate packages	Substrate library		
Packages			Create and deploy packag
Total: 10			
Sort by: Last deployment date V Filter by:	All status 🗸		Q. Search
LAST DEPLOYMENT 28/01/2019	LAST DEPLOYMENT 28/01/2019	LAST DEPLOYMENT 28/01/2019	LAST DEPLOYMENT 28/01/2019
O Pending to download	O Pending to download	O Pending to download	<ul> <li>Pending to download</li> </ul>
1 HP Stitch S500 64in	1 HP Stitch S500 64in	1 HP Stitch 5500 64in	1 HP Stitch \$500 64in
Creation date 28/01/2019	Creation date 28/01/2019	Creation date 28/01/2019	Creation date 28/01/2019
LAST DEPLOYMENT 12/12/2018	LAST DEPLOYMENT 29/10/2018	LAST DEPLOYMENT 29/10/2018	LAST DEPLOYMENT 19/10/2018
<ul> <li>Pending to download</li> </ul>	<ul> <li>Pending to download</li> </ul>	O Pending to download	<ul> <li>Pending to download</li> </ul>
() 4 HP Stitch S500 64in	() 1 HP Stitch S500 64in	1 HP Stitch \$500 64in	O 1 IHP Latex 3800 Printer

## 2.2.2 STEP 2. Calibrate the system (CLC)

In this step, the color calibration uses the color references of the master printer for best color matching between printers.

In the Internal Print Server (S1000) and Front Panel (S300/S500), go to *Substrate* > *Color Calibration* and press *Calibrate* 

Color Calibration		
Loaded substrate:	Calibrate	Calibrate the printer (calibration
Calibration status: 😢 Calibration obsolete	Reset	
	Show All	obsolete status)
	Done	
	Roll	
	Type: Transfer Paper Name: Unknown Width: 1624 mm Length left: Unknown Printing zone: Platen installed Take-up reel: Disabled Color calibration: Obsolete	

Once the color calibration is done, the process is completed.

This process is substrate and print mode dependent:

- Each substrate will have its own CLC references, which will be valid for any print mode used with this substrate.
- Each print mode for the given substrate will have its own ICC profile. Each print mode for the given substrate will have its own ICC profile.

This means that steps 1 and 2 of the master printer preparation are done just once per substrate, as well as steps 1 and 2 of the secondary printer configuration. Once that CLC references had been shared from the master printer (export .oms) to the secondary printer (import .oms), this is valid for all print modes, and there is no need to repeat this process. However, each print mode will need its own dedicated ICC profile.

#### 2.3 Example

A user has a Transfer paper and is using a 4p 4c 100% ink print mode. The process is as follows:

#### MASTER PRINTER:

- STEP 1: Calibrate the system → Create a CLC reference for the *Transfer paper*
- STEP 2. Create an ICC profile → For the 4p 4c 100% ink print mode using the *Transfer paper*
- STEP 3. Export OMS file → Custom Transfer paper.oms file

#### SECONDARY PRINTER:

- STEP 1: Import OMS file → Custom Transfer paper.oms file
- STEP 2. Calibrate the system → Do a CLC using the *Transfer paper*

After the completion of this steps, the ICC profile for the 4p 4c100% can be used for both printers. Now, if a new 3p 4c 70% print mode needs to be used, only a new ICC profile will be necessary for that print mode and can be shared for both printers. Is not necessary to repeat steps 1 & 2.

**NOTE:** As mentioned before, a common ICC profile per print mode can be used for all printers.

# 3. How to manage a fleet of printers (different products)

In this case, the fleet of printers combines Stitch S1000 and Stitch S300 or S500 printers. The process is identical to the previous scenario of a fleet of Stitch printers.



# 4. Tips for correct fleet management

This process can be applied only if the sublimation process is stable, done in a similar environment, with the same calender, and calender settings.

Consider the following tips for best color matching for your fleet of printers.

#### **Before Color Calibration**



- Check nozzle health. Ideally, use new printheads to create the first reference.
- Check printhead alignment
- Check substrate advance.

#### Creating an ICC profile



- Use the same print mode for all printers.
  - Use an external spectrophotometer to create all ICC profiles. Use the same device for each all.
  - Use the same software and settings to create ICC profiles for all printers (some fine tuning may be necessary).

#### Processing jobs in the RIP



- Process jobs with the appropriate input and output ICC profile for each printer.
- Perceptual rendering intent is preferred for graphics, but relative colorimetric rendering intent may be better in terms of color matching between printers.

## 5. How to reprint with consistent colors

Reprints are one of the most common scenarios when printing: a print could get damaged during transportation or installation, customers might need more copies after some time...

Keeping consistency on reprints is possible following a color calibration process, a functionality embedded in the printer. Each printer has been calibrated in order to deliver an outcome that matches all other printers, so it is only needed to keep each printer calibrated to be consistent. This is an individual process per printer.

Check the cookbooks "<u>How to reprint with consistent colors on the same printer with the HP Stitch</u> <u>S1000</u>" and "<u>How to reprint with consistent colors on the same printer with the HP Stitch S300 and</u> <u>S500</u>", where you will find the fundamentals of the color calibration and detailed instructions about the procedure.

Although color calibration will ensure that reprints have a good level of color matching, ICC profiling after the color calibration may be necessary for very demanding color accuracy applications. Reprofiling will enhance the level of color accuracy and color matching between printers.



# 6. Useful links

User manuals:

• http://www.hp.com/go/Stitch1000/manuals

PrintOS Media Locator:

• <u>https://www.printos.com/MediaLocator</u>

Further information:

- <u>http://www.hp.com/supportvideos</u>
- <u>http://www.youtube.com/HPSupportAdvanced</u>

