Firmware TYPH_09_23_21.1 is available

For the HP PageWide XL Printer Series

June 2023

A new firmware release is available for all new HP PageWide XL MFP, Printer, and Pro Printer series. This newsletter details its main fixes.

The following models are compatible with the new release:

- PageWide XL 3920 MFP
- PageWide XL 4200 Printer/MFP
- PageWide XL 4700 Printer/MFP* only available in AMS
- PageWide XL 5200 Printer/MFP
- PageWide XL 8200 Printer
- PageWide XL Pro 5200 MFP
- PageWide XL Pro 8200 MFP
- PageWide XL Pro 10000 Printer

Download firmware

Firmware: TYPH_09_23_21.1.rfu.fmw
- Link: https://support.hp.com/us-en/drivers/printers

Main fixes and improvements

- Modified cutting time to prevent early cutter failures.

- Fixed front panel responsiveness issues.

- Solved incorrect usage display after exceeding 1 million meters printed.

- Fixed drawers reporting as open when printer wakes up.

- Fixed issues with printing and scanning when SmartTracker is active.

- Solved incorrect printing order after jam in cut sheet dual side workflows.

- New screen to make sure next step in the event of paper jam printing in dual side.

- EWS works in both Chrome and Microsoft Edge browsers.

- New feature in the EWS to send the printer to sleep.