

# HP Planet Partners Recycling Program

HP Large Format  
October 2023



Go Beyond



# HP Planet Partners

With  
Large Format  
Printing

## Table of Contents

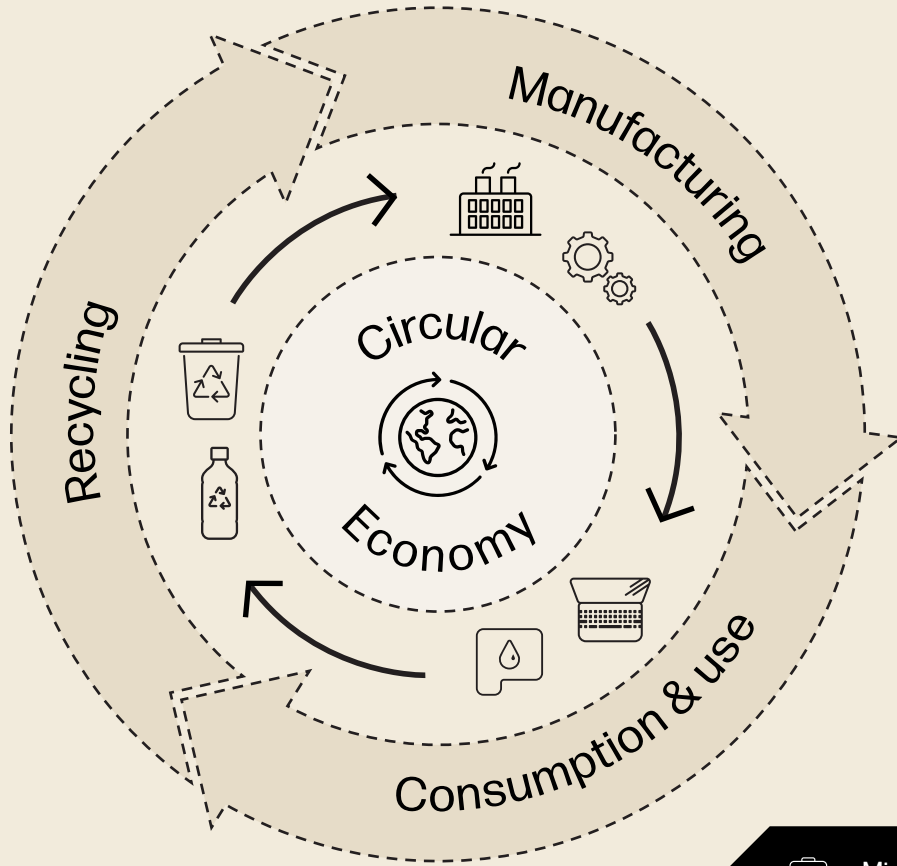
Click below for quick hyperlinks

### The Why?

- 1 [Get started](#)
- 2 [Create an account](#)
- 3 [Order a HPPP box](#)
- 4 [Request a pickup](#)

# Recycling help drive a circular economy

Less natural resource used

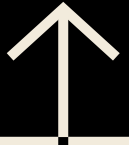


Minimise waste to landfill



With HP, you can return your end-of-use equipment for recycling, so the materials can be given a new life in other products.<sup>1</sup>

They say, "what goes around comes around". At HP, we help to do just that.



# Recycling help drive a circular economy

## Why do we need to switch to a circular economy?

**74.7Mt**

E-waste is expected in 2030

E-waste is one of the fastest-growing waste streams. In 2019, the world generated 53.6 Mt of e-waste – an average of 7.3 kg per capita. E waste generation is expected to increase to 74.7 Mt in 2030 and reach as much as 110 Mt in 2050, unless we modify our practices.<sup>2</sup>

**Limited**

raw material supply

The world's population is growing and with it the demand for raw materials. However, the supply of crucial raw materials is limited.

**45%**

of CO<sub>2</sub> emissions come from production

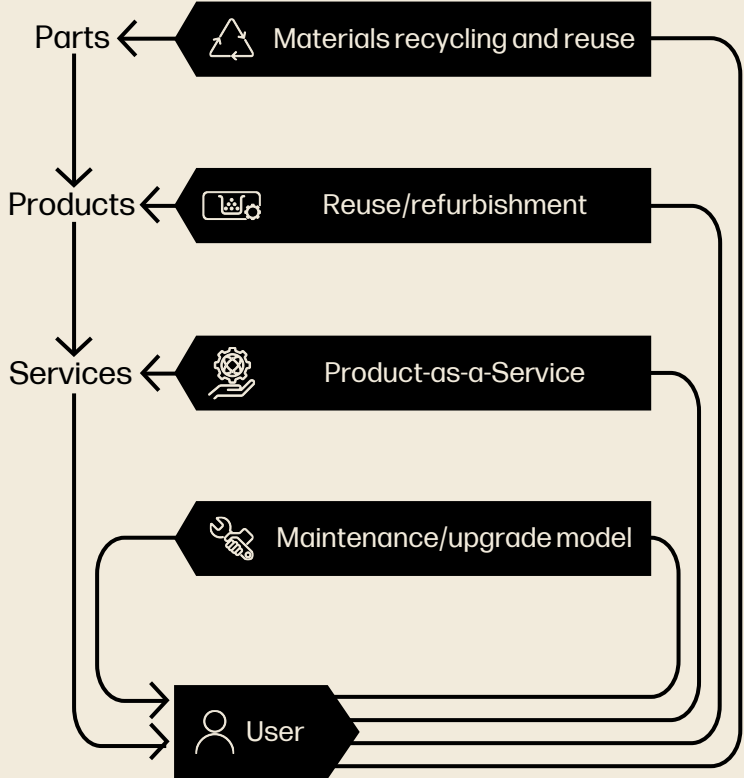
Extracting and using raw materials has a major impact on the environment and increases energy consumption and CO<sub>2</sub> emissions. The extraction and processing of materials make up about half of total global greenhouse gas emissions<sup>3</sup>.

## HP's circular economy strategy

Our repair, reuse, and recycling services help to recover products, components, and materials for the next generation of products.

We aspire to send zero waste to landfill across our manufacturing processes. Our products incorporate increasing amounts of recycled materials, including ocean-bound plastic. We also design them to be durable and easily repaired so they can stay in use for as long as possible, while our innovative, service-based solutions reduce environmental impacts through extended life, device optimization, and simple take-back.<sup>4</sup>

## The circular economy at HP



Check HP recycling services availability by country and respective HP recycling partner contacts [here](#)

# Our commitment

At HP, we set the highest standards for sustainability.

That's why we have HP Planet Partners Program.



# HP Planet Partners

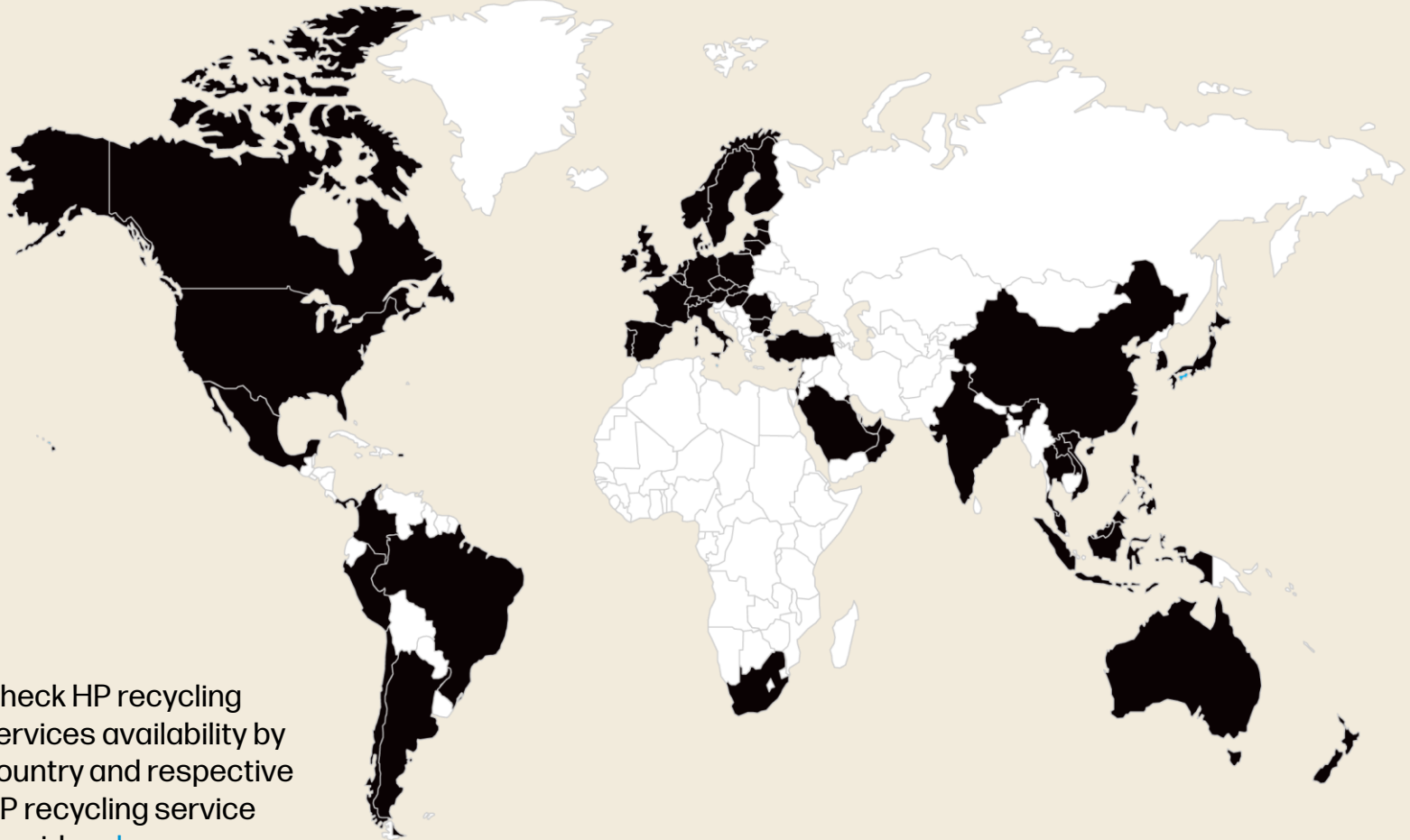
Available in more than 60 countries, HP Planet Partners manages a network of HP approved and audited third-party recycling vendors.

## 60+

Countries where HP offers Large Format recycling services<sup>1</sup>

## One billion+

print cartridges have been returned to HP Planet Partners recycling program as of December 31, 2022.



Check HP recycling services availability by country and respective HP recycling service providers [here](#).

# What we do

## Hardware

Free of charge services:



Recycling



Pick up and transportation<sup>5</sup>



Sustainability Benefit Report

5. Material should be consolidated in the loading bay, properly packaged/palletized, and minimum pick up weight above 250 kg (500lb in the US).

Additional HW customer paid services:



Serial Number tracking<sup>6</sup>

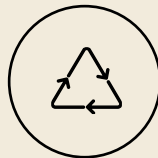


Logistic costs<sup>6</sup> could apply below 250 kg (500lb in the US).

6. Subject to country availability and quote acceptance

## Supplies (Cartridges and PH)

Free of charge services:



Recycling



Pick up and transportation<sup>5</sup>

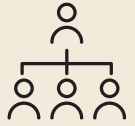


# Who we serve



## Customers

Offering a convenient recycling option for HP that can otherwise be challenging to recycle on your own.



## Sales teams

Using recycling as an enhanced sales offering to assist in responsible recycling of our customers material.

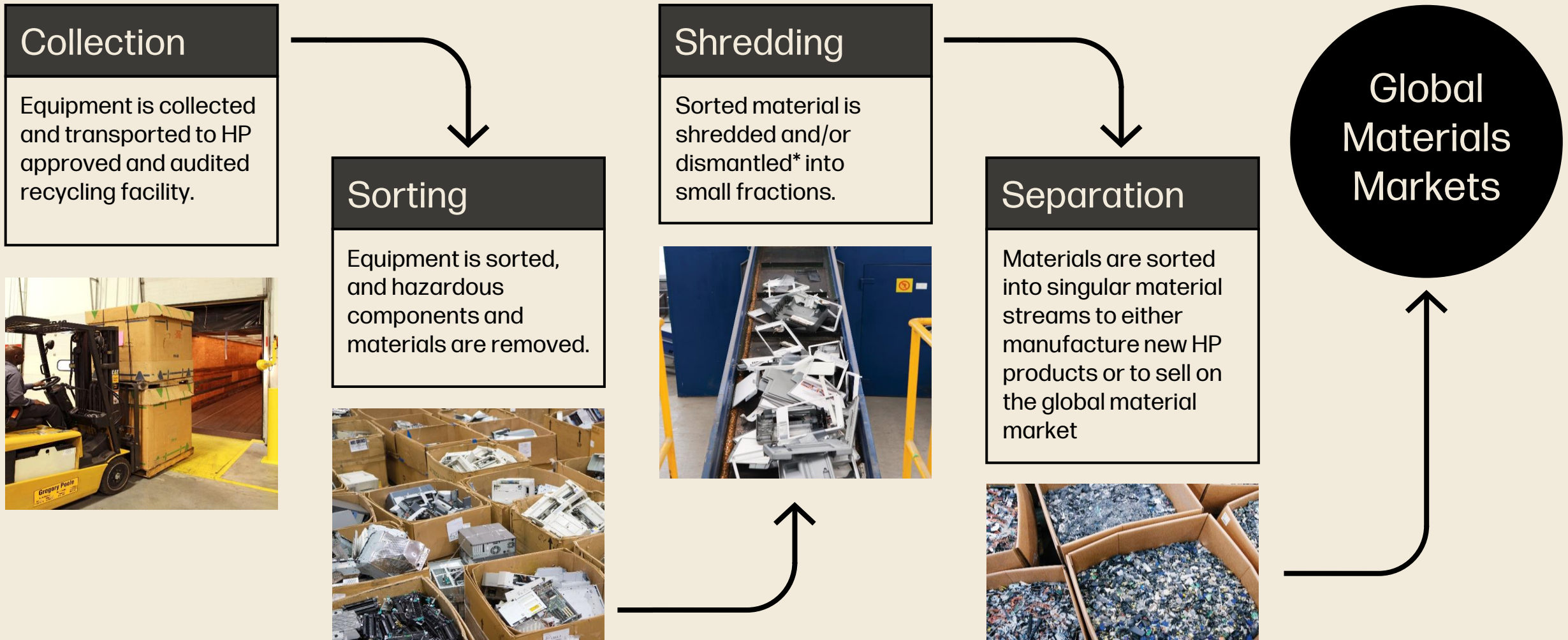


## Partners

Facility Management and companies delivering services to HP (MPS service and repair partners).




# How it works



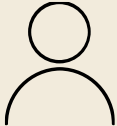
\*In the Latin America, hardware is dismantled rather than shredded

# Get Started

# Request for Supplies Recycling Service



**1. Get Started**  
Learn more on [our page](#)  
Or sign-in on our [HPPP webpage](#)




**2. Create account**  
[HP Planet Partners](#)



**3. Order the HPPP box**  
available in two size


Once HPPP box is received,  
store your cartridges



**4. When the box is full,**  
request a pick-up.

NOTE: Click on the icon to be directed to what you need!

# Request for Supplies Recycling Service




**MAIL IT BACK**

Receive free recycling material based on your supplies with shipping labels for an easy pack-and-ship experience.


Countries may have the possibility to also mail it back

What type(s) of box do you need to be collected?

Select the required collection quantity (max 10 bins per order).



**Pallet Collection**  
For bulk supplies. Cannot be combined with box collection in same order. Collection in 5 business days.



**Box(es) Collection**  
Require a minimum of 10 toner or 20 Ink cartridges. No maximum quantity. For bulky items, consider using pallet option. Collection in 5 business days.

PALLET COLL. QTY: 0 ▾

BOX COLL. QTY: 0 ▾

[Click here](#) to learn how to package your supplies

Other may have both the pallet and box(es) collection option, some have either one or the other

Do you have a preference of time and/or range of dates?

Select a date range and time below to see pick up availability. You will be contacted within 4-5 days to finalize date and time of pick up.

< **August 2023** >

| Su | Mo | Tu | We | Th | Fr | Sa |
|----|----|----|----|----|----|----|
|    |    | 1  | 2  | 3  | 4  | 5  |
| 6  | 7  | 8  | 9  | 10 | 11 | 12 |
| 13 | 14 | 15 | 16 | 17 | 18 | 19 |
| 20 | 21 | 22 | 23 | 24 | 25 | 26 |
| 27 | 28 | 29 | 30 | 31 |    |    |

Here are the available pick up times for your selected date. Please select the time slot that works best for you.

\*Please note: This date & time is only tentative until further confirmation.

◀ Back NEXT STEP

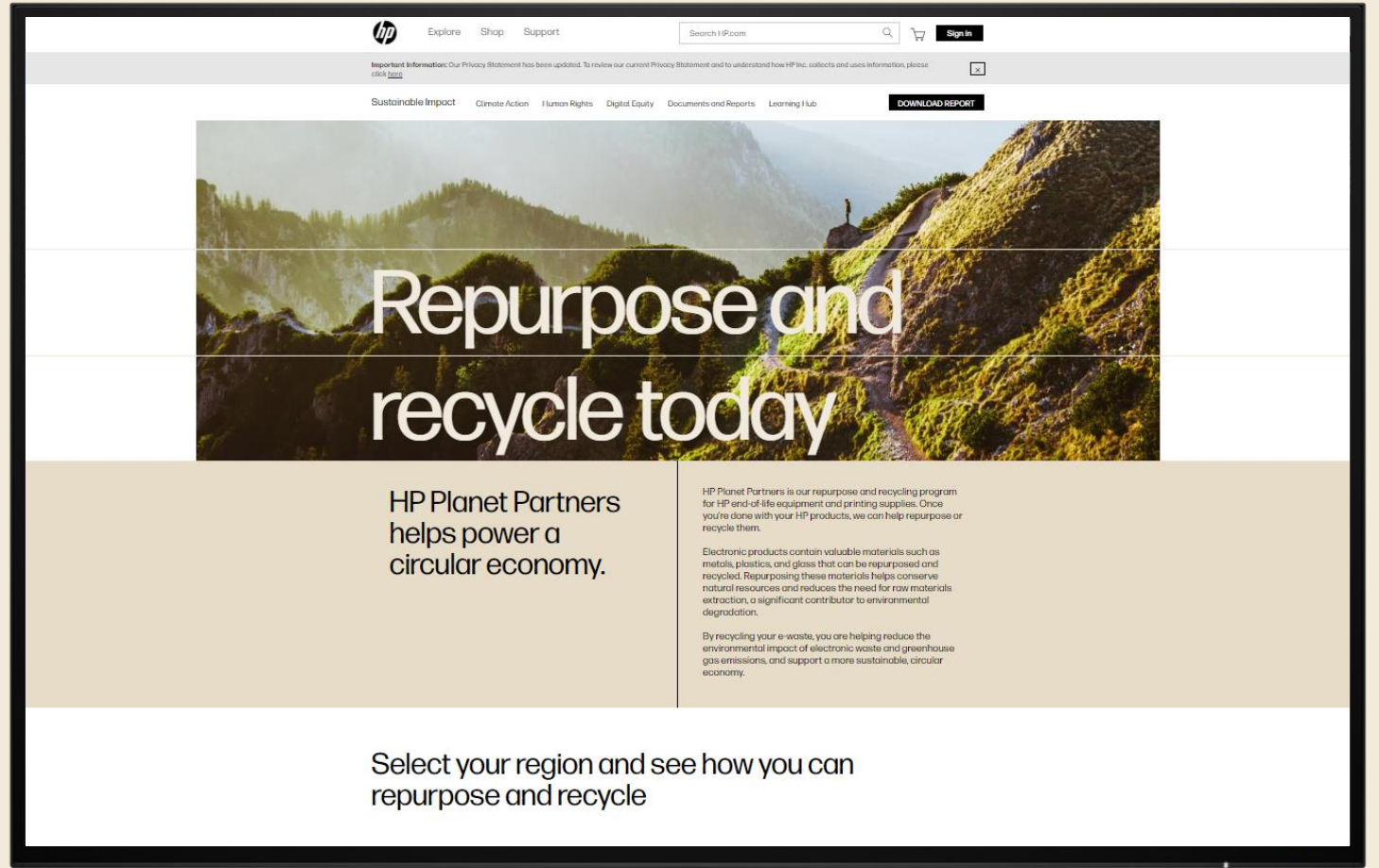
Some countries may have to schedule the time and date of the pick-up

# Learn more on our page

To Learn more about our HP Planet Partners take-back program, visit our page:



[www.hp.com/recycle](http://www.hp.com/recycle)



HP Planet Partners helps power a circular economy.

HP Planet Partners is our repurpose and recycling program for HP end-of-life equipment and printing supplies. Once you're done with your HP products, we can help repurpose or recycle them.

Electronic products contain valuable materials such as metals, plastics, and glass that can be repurposed and recycled. Repurposing these materials helps conserve natural resources and reduces the need for raw materials extraction, a significant contributor to environmental degradation.

By recycling your e-waste, you are helping reduce the environmental impact of electronic waste and greenhouse gas emissions, and support a more sustainable, circular economy.

Select your region and see how you can repurpose and recycle

# To get started

Follow the link 

## Select

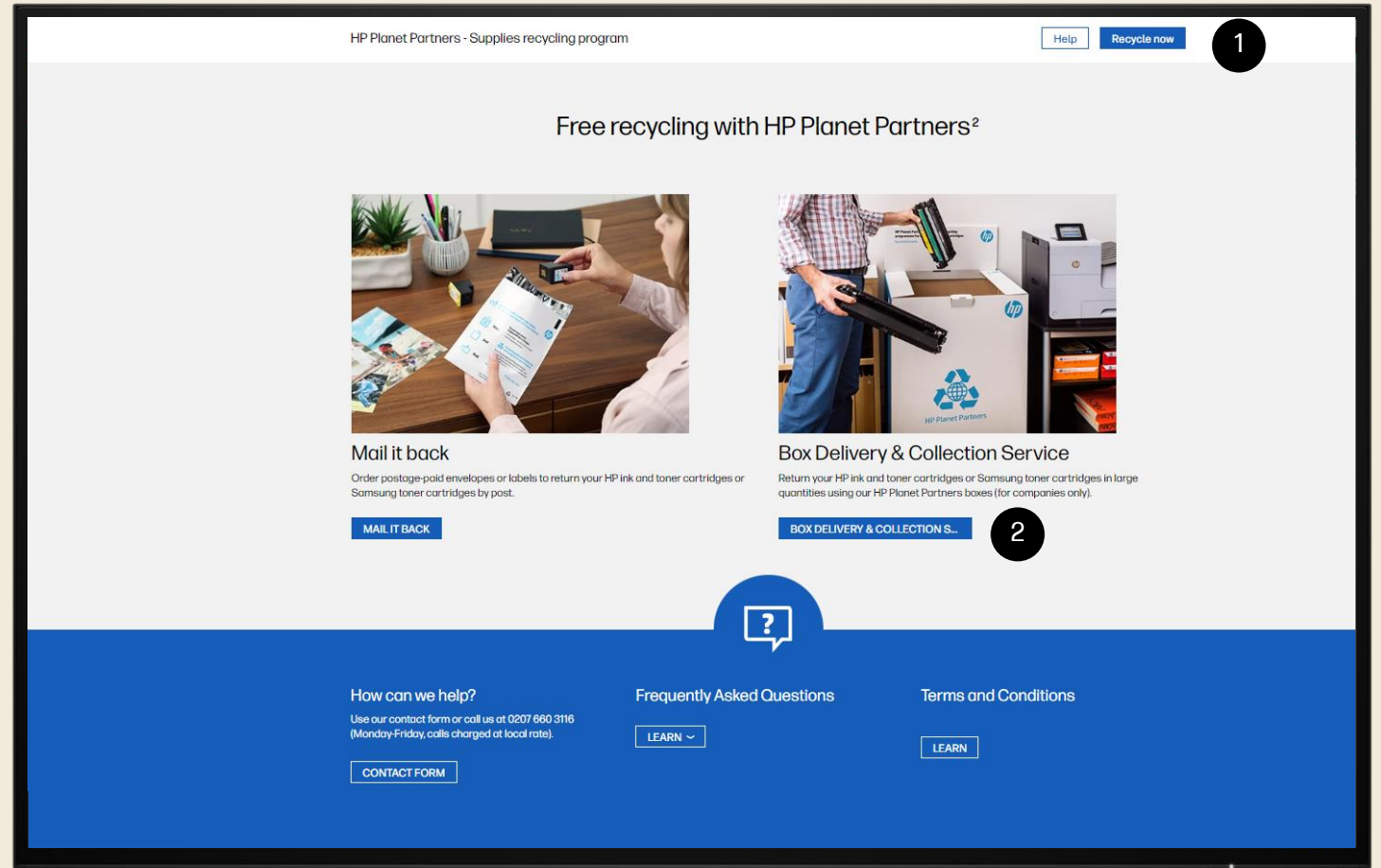
1

Recycle now

(which will drag you down the page)

2

Box delivery & collections



HP Planet Partners - Supplies recycling program

Help Recycle now

1

Free recycling with HP Planet Partners<sup>2</sup>



Mail it back

Order postage-paid envelopes or labels to return your HP ink and toner cartridges or Samsung toner cartridges by post.

[MAIL IT BACK](#)



Box Delivery & Collection Service

Return your HP ink and toner cartridges or Samsung toner cartridges in large quantities using our HP Planet Partners boxes (for companies only).

[BOX DELIVERY & COLLECTION S...](#)

2



How can we help?

Use our contact form or call us at 0207 660 3116 (Monday-Friday, calls charged at local rate).

[CONTACT FORM](#)


Frequently Asked Questions

[LEARN](#)

Terms and Conditions

[LEARN](#)

# Next steps

Follow the link 

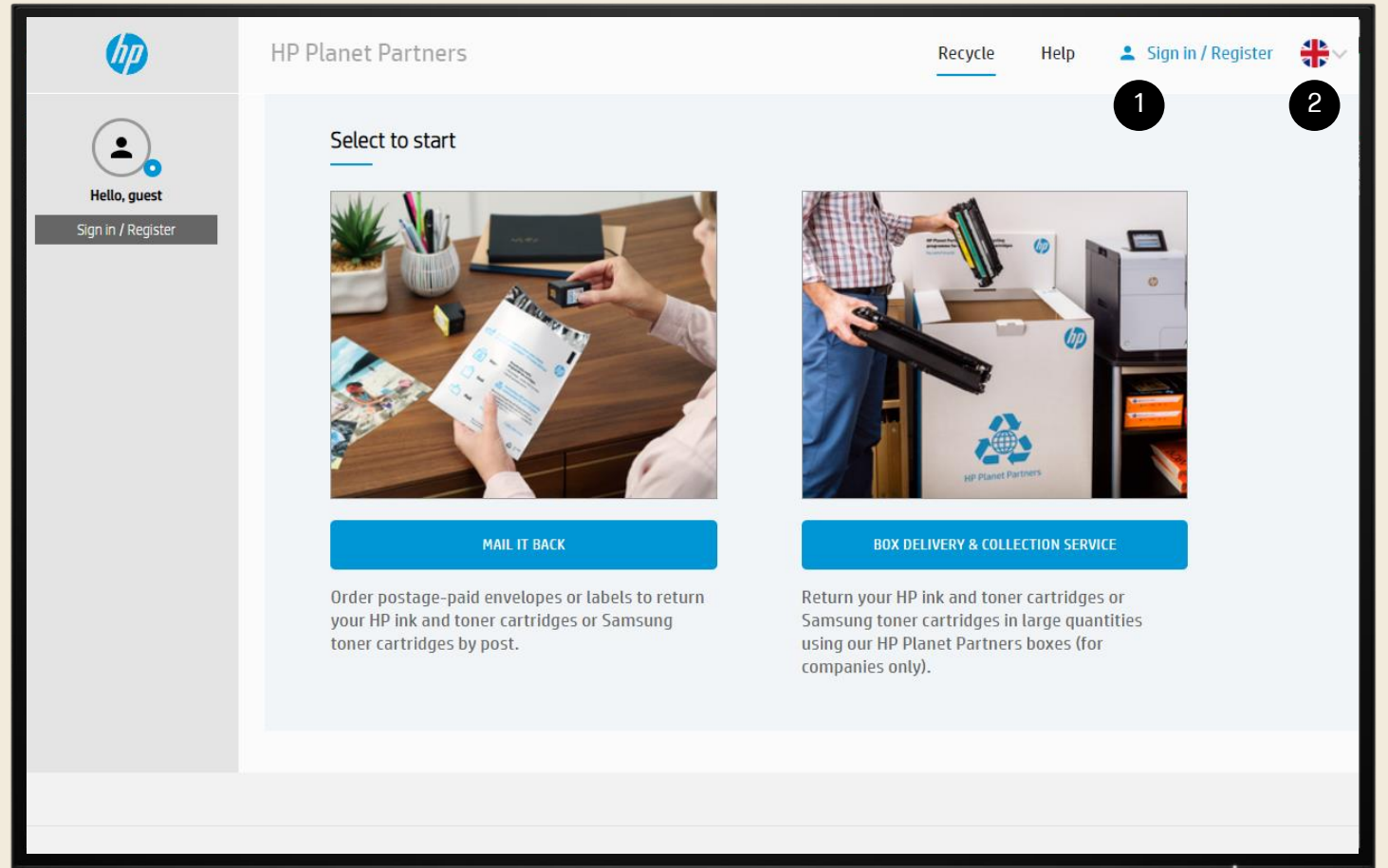
You can access ink&toner Recycling Platform directly using [this link](#).

1

Select the country from where you are placing an order

2

If the customer has an account, just sign in.  
If NOT, create an account ([instruction page 17](#))



# Next steps – Sign in

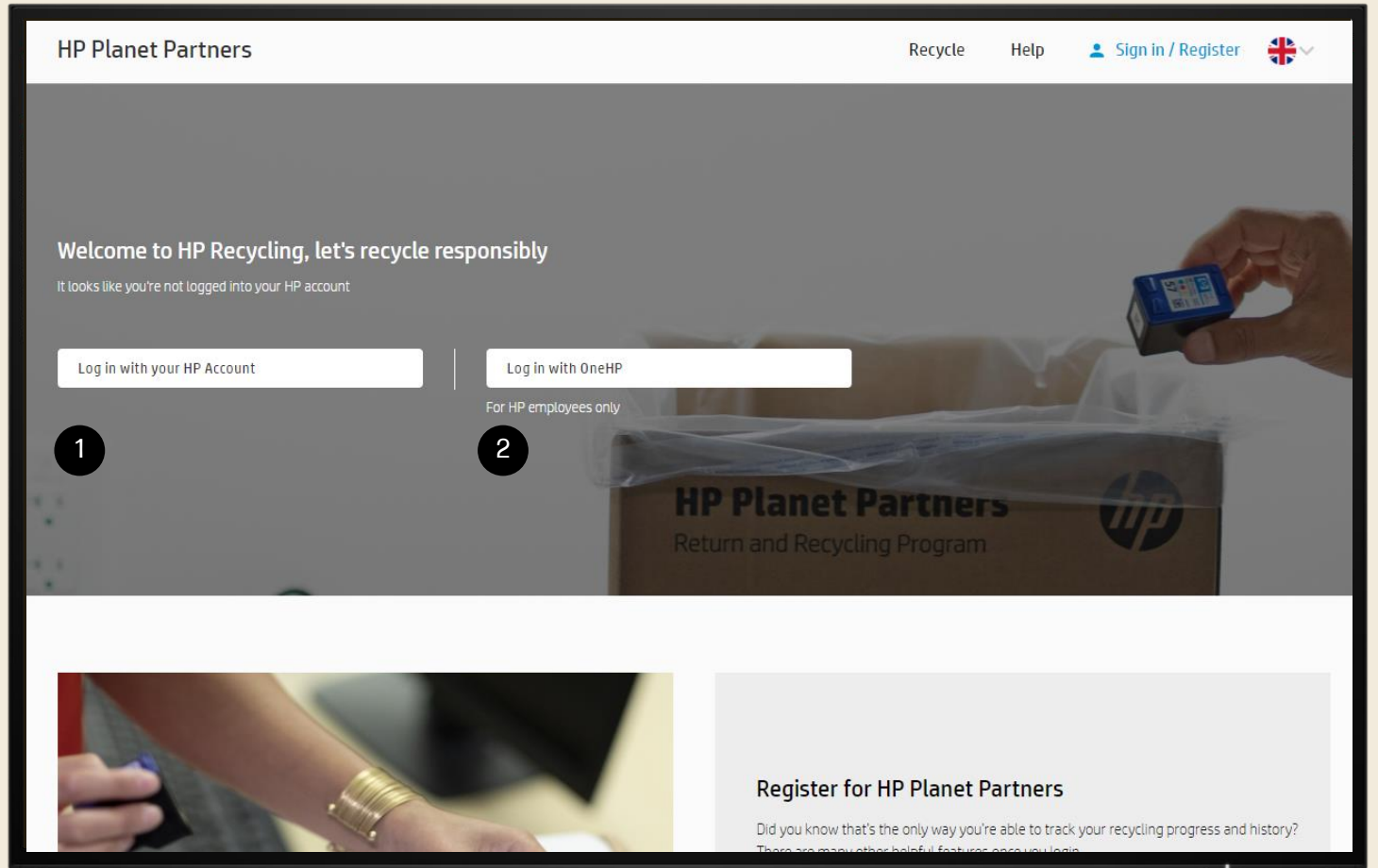
If the customer has an account

1

For HP customers or partners

2

For HP employees only, when placing the order on behalf of the customer






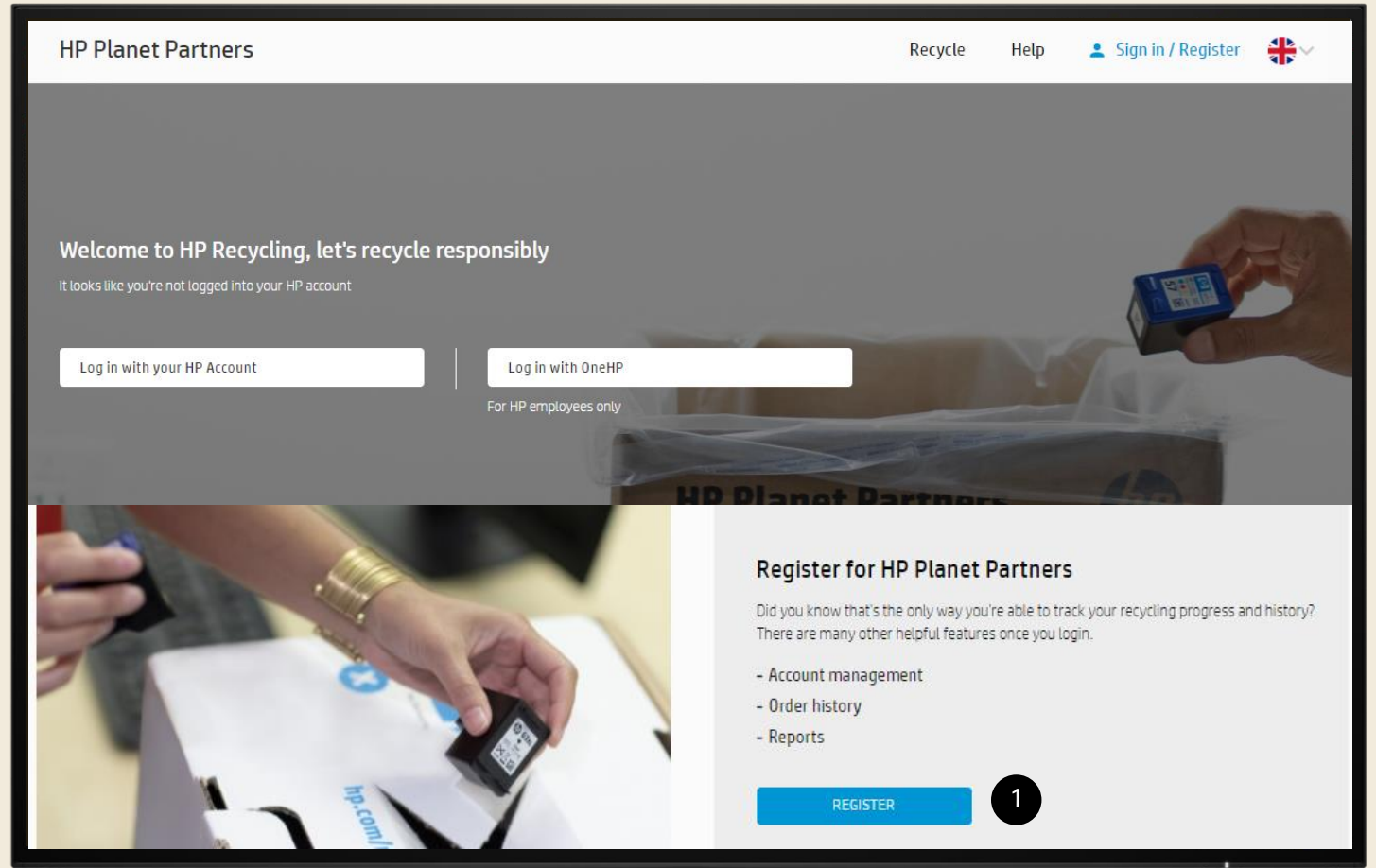
# Create an Account



# Create account

Follow the link 

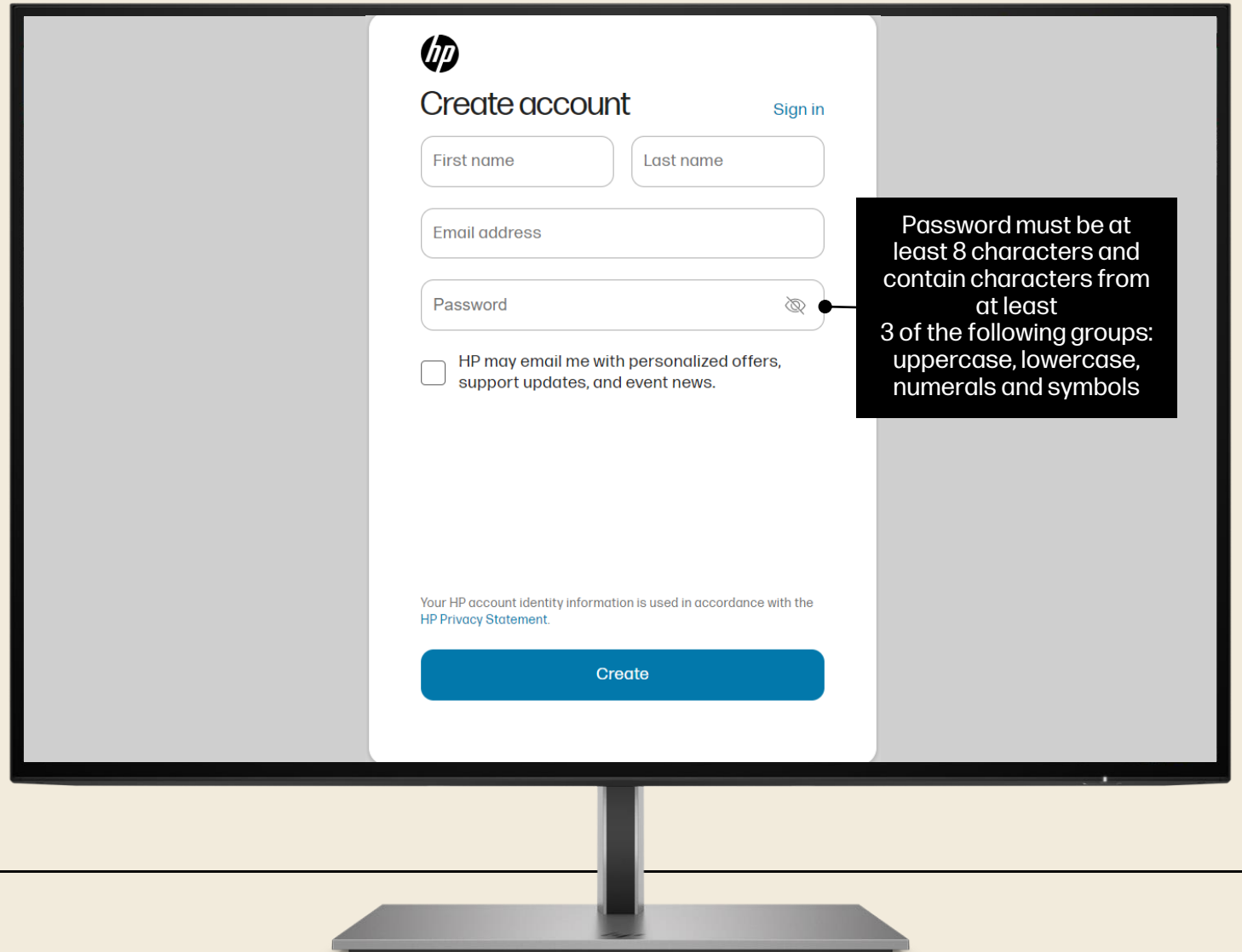
To create an account,  
click on Register



# Create account

Fill in customer information including password

Select CREATE to finish the registration




hp

## Create account [Sign in](#)

First name Last name

Email address

Password 

HP may email me with personalized offers, support updates, and event news.

Your HP account identity information is used in accordance with the [HP Privacy Statement](#).

Create

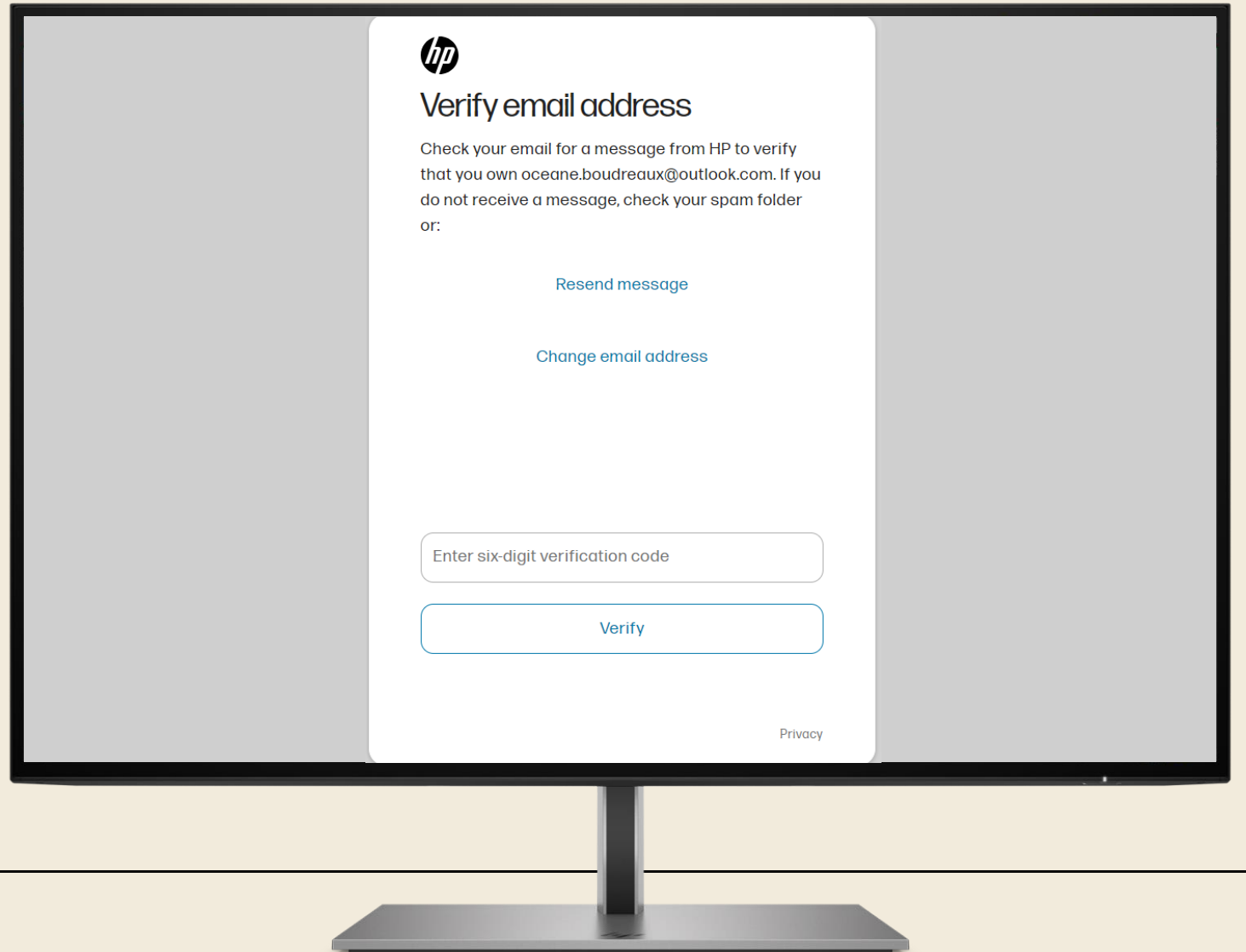
Password must be at least 8 characters and contain characters from at least 3 of the following groups: uppercase, lowercase, numerals and symbols

# Create account

## Email verification

An e-mail will be sent to the email address provided to confirm the registration (either click on the link in the email or add directly the six-digit verification code)

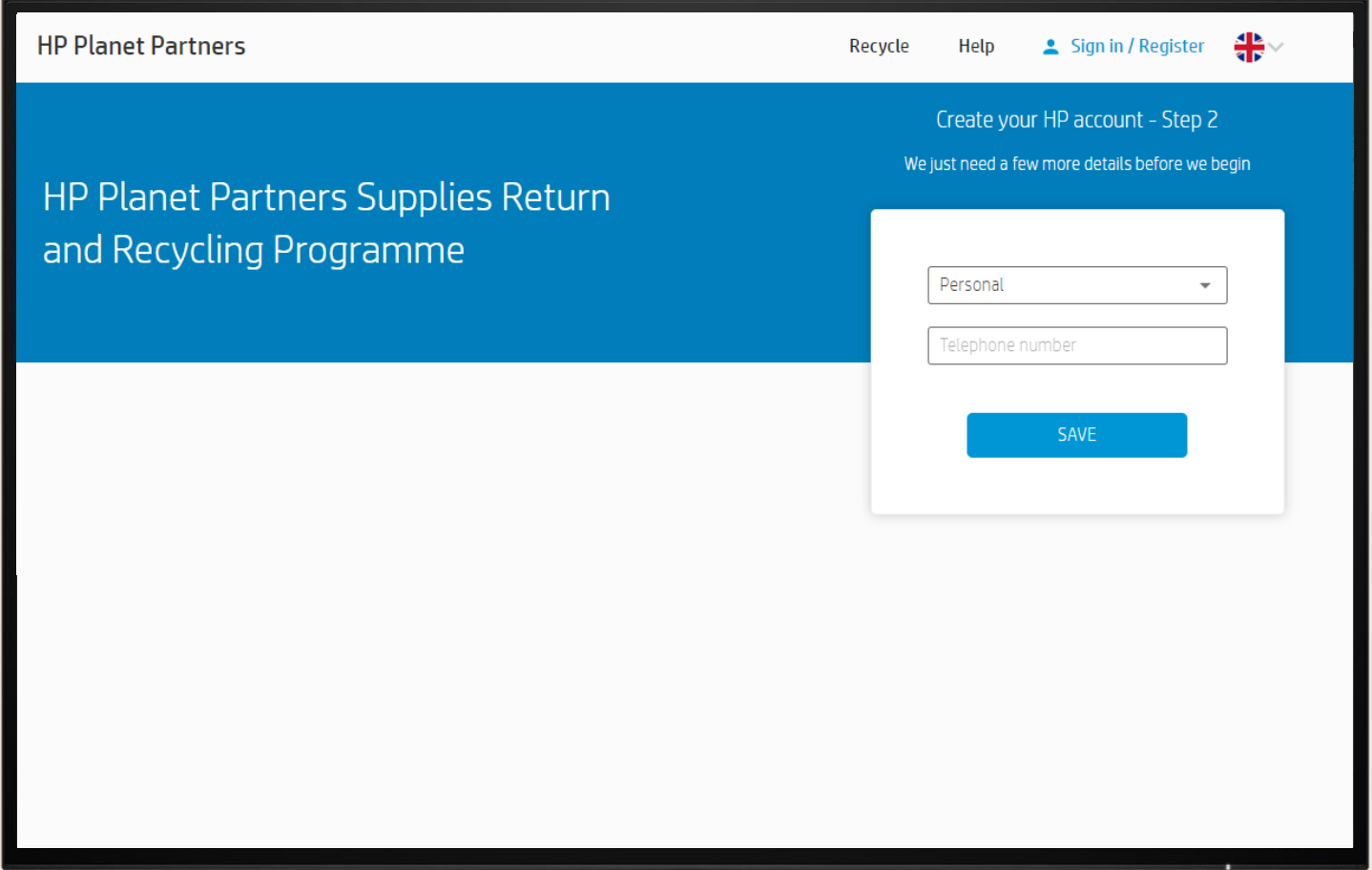
And complete your account by adding your phone number and country.



# Create account


Fill the account and company information.

Select Submit to finish the account creation.



The screenshot shows the HP Planet Partners website interface for account creation. The top navigation bar includes the logo, 'Recycle', 'Help', and a 'Sign in / Register' link with a UK flag. The main heading is 'HP Planet Partners Supplies Return and Recycling Programme'. The page is titled 'Create your HP account - Step 2' with a sub-message: 'We just need a few more details before we begin'. A form overlay contains a dropdown menu set to 'Personal', a 'Telephone number' input field, and a blue 'SAVE' button.

HP Planet Partners

Recycle Help [Sign in / Register](#) 

Create your HP account - Step 2

We just need a few more details before we begin

HP Planet Partners Supplies Return and Recycling Programme

Personal

Telephone number

SAVE

# Order a HPPPP Box


**HP Planet Partners**  
Return and Recycling Program



**It's easy—and it's free!**  
How to recycle your used HP ink cartridges, drums, fusers and other HP parts

**1**  **Insert**  
Fill box completely.

**2**  **Seal**  
Close and seal box.

**3**  **Ship**  
Ship the box using the instructions on the shipping label.

**Please do not include:**

- warranty returns
- ink cartridges
- toner bottles
- non-HP cartridges
- refilled/remanufactured cartridges

Use this box to return your empty **Original HP**



Go Beyond

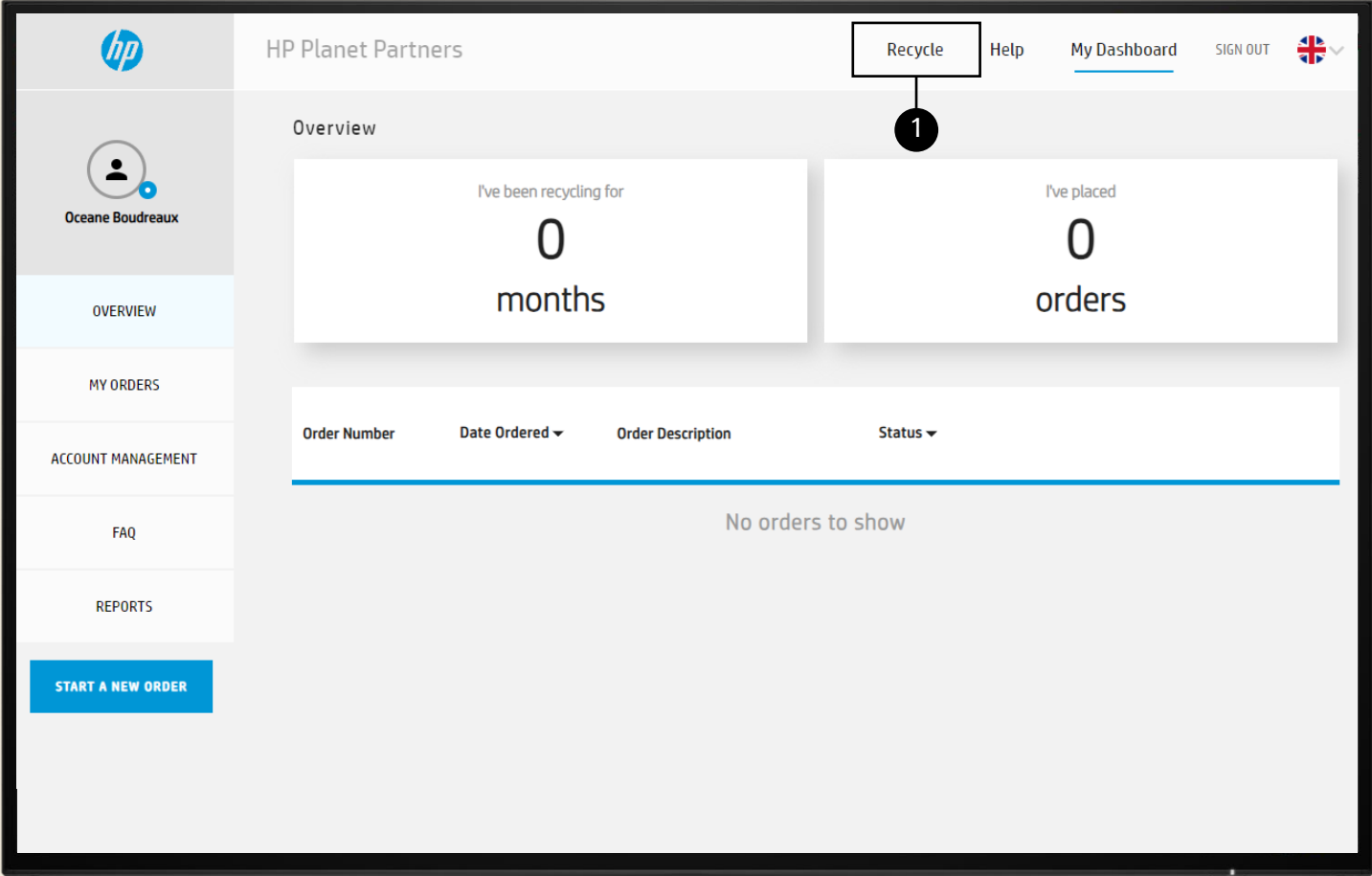
# Order a box

Follow the link 

Two options:

- 1 Recycle
- 2 Start a new order

NOTE: offers vary by country, see [hp.com/recycle](http://hp.com/recycle) for recycling options



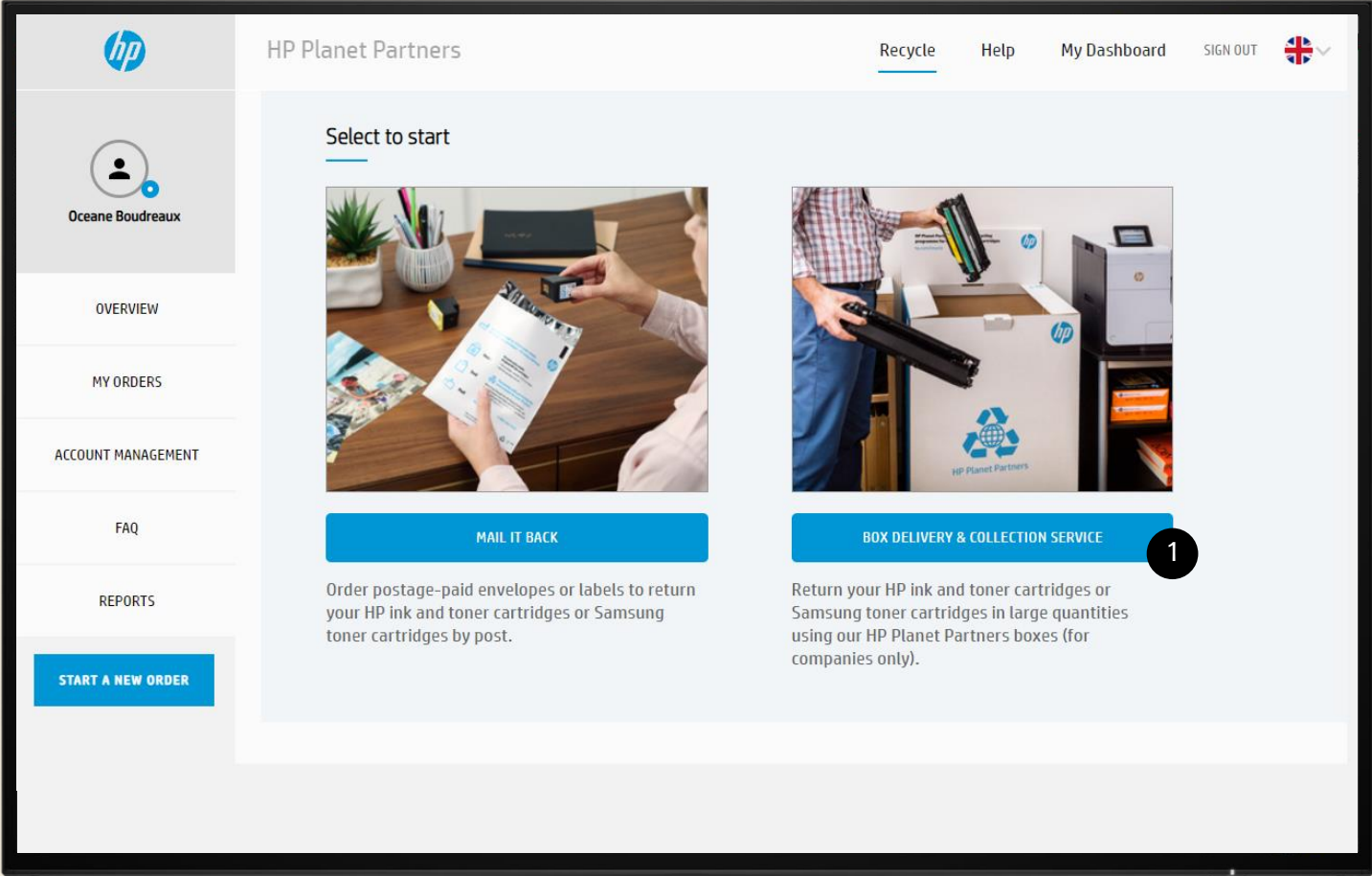
# Order a box

## Select

1

Box delivery & collection service

NOTE: If the customer does not have an account created, it will be redirect to a create account page. Instruction on [page 17](#).





# Order a box

Follow the link 

## Select

1

The products you wish to recycle, then click “Next”

2

Box delivery service


and click “Next” to continue the recycling process.


NOTE: If you do have a HPPP box already, click on box collection service. And follow the instruction directly on [page 28](#)

1

### BOX DELIVERY & COLLECTION SERVICE

What do you want to recycle?  
Select the type(s) of cartridge(s) that you want to recycle.


  
HP Ink cartridges and printheads


  
HP Graphics & 3D cartridges and printheads

2

### BOX DELIVERY & COLLECTION SERVICE

What service(s) do you need?  
Select all applicable service options (i.e. box delivery, box collection, or both).

  
**Box delivery service**  
Order HP Planet Partners boxes to package your HP and Samsung cartridges. Flat-packed boxes will be delivered to your address in a bundle, free of charge.

  
**Box collection service**  
Order a collection if you have HP Planet Partners boxes that have already been filled with your HP and Samsung cartridges and are ready for pickup. Full boxes will be collected from your address free of charge.

# Order a box

## Choose

1

The size and number of empty box you wish to receive

2

Click "Next" to continue the recycling process


NOTE: we allow a maximum of 10 boxes per order

### BOX DELIVERY & COLLECTION SERVICE

What type(s) of box do you need to be collected?


Select the required collection quantity for all applicable box types (max 10 boxes per order).

#### HP Inkjet boxes



**Medium Ink box**  
Holds 100-120 ink cartridges  
Dimensions: 40 x 30 x 30 cm

COLL. QTY. 0



**Large Ink box**  
Holds 150-200 ink cartridges  
Dimensions: 40 x 30 x 60 cm

COLL. QTY. 2

[Click here](#) to learn how to package your supplies

#### Recycling Summary

HP Graphics & 3D cartridges and printheads

#### ORDER DETAILS

|                |   |
|----------------|---|
| Box collection |   |
| MEDIUM INK BOX | 0 |
| LARGE INK BOX  | 2 |



# Order a box a pickup

1

Fill out contact information and pick up address.

2

Make sure that all information are correct in the summary section.

3

And complete your order!

hp HP Planet Partners Recycle Help My Dashboard SIGN OUT

Oceane Boudreaux

OVERVIEW  
MY ORDERS  
ACCOUNT MANAGEMENT  
FAQ  
REPORTS  
START A NEW ORDER

Get started Shipping & packaging Address Summary Order completed

### Address

Let us know where to collect your full boxes that are ready for pickup.

\* required fields

Contact information \*

Email

Keep me updated on HP recycling news and exclusive offers (optional)

Collection address \*

First name Last name

### Recycling Summary

HP Graphics & 3D cartridges and printheads

ORDER DETAILS

Box collection  
LARGE INK BOX 10




# Request a pickup

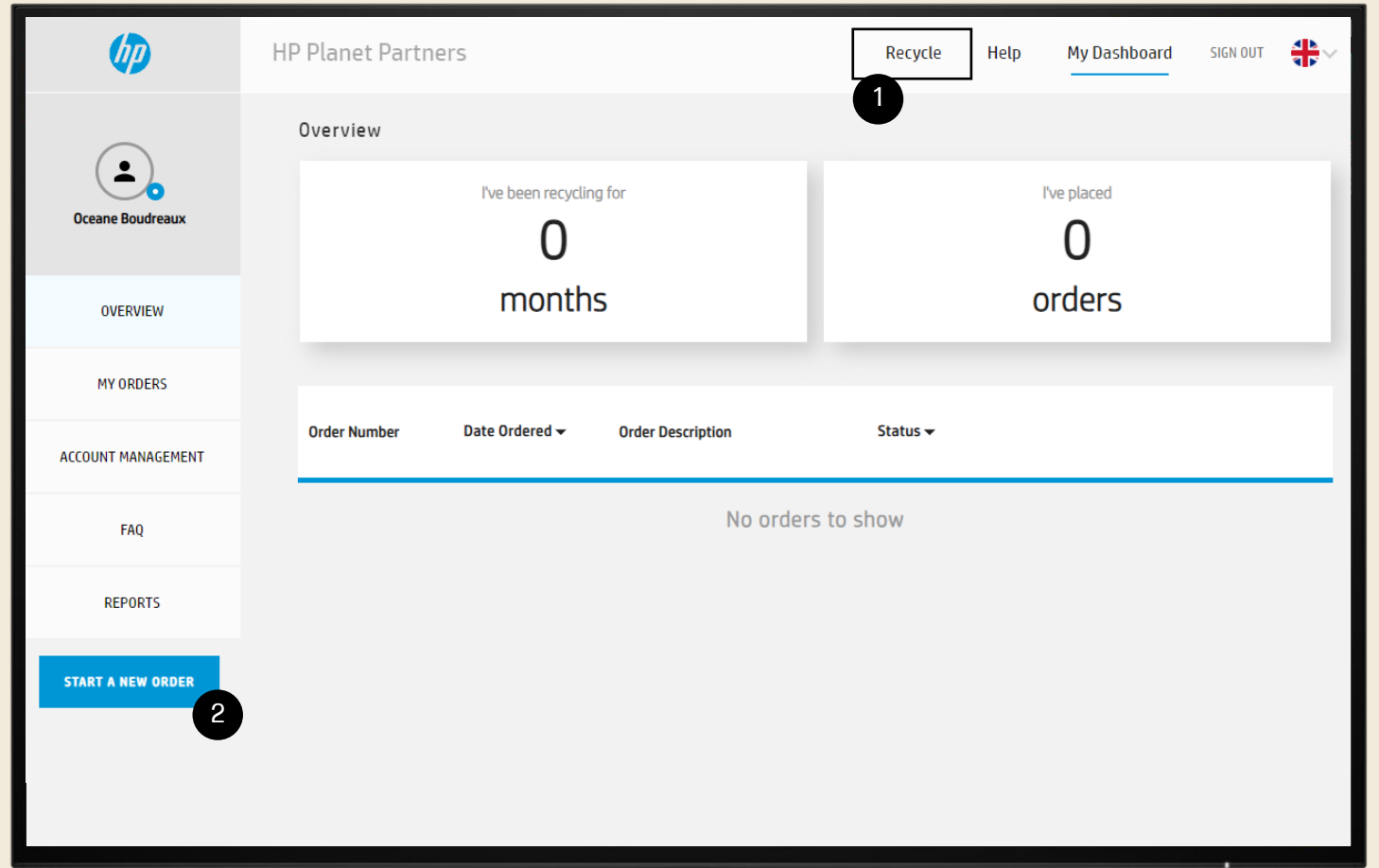


Go Beyond

# Request a pickup

Follow the link 

The following steps may vary depending on the country



NOTE: offers vary by country, see [hp.com/recycle](https://hp.com/recycle) for recycling options

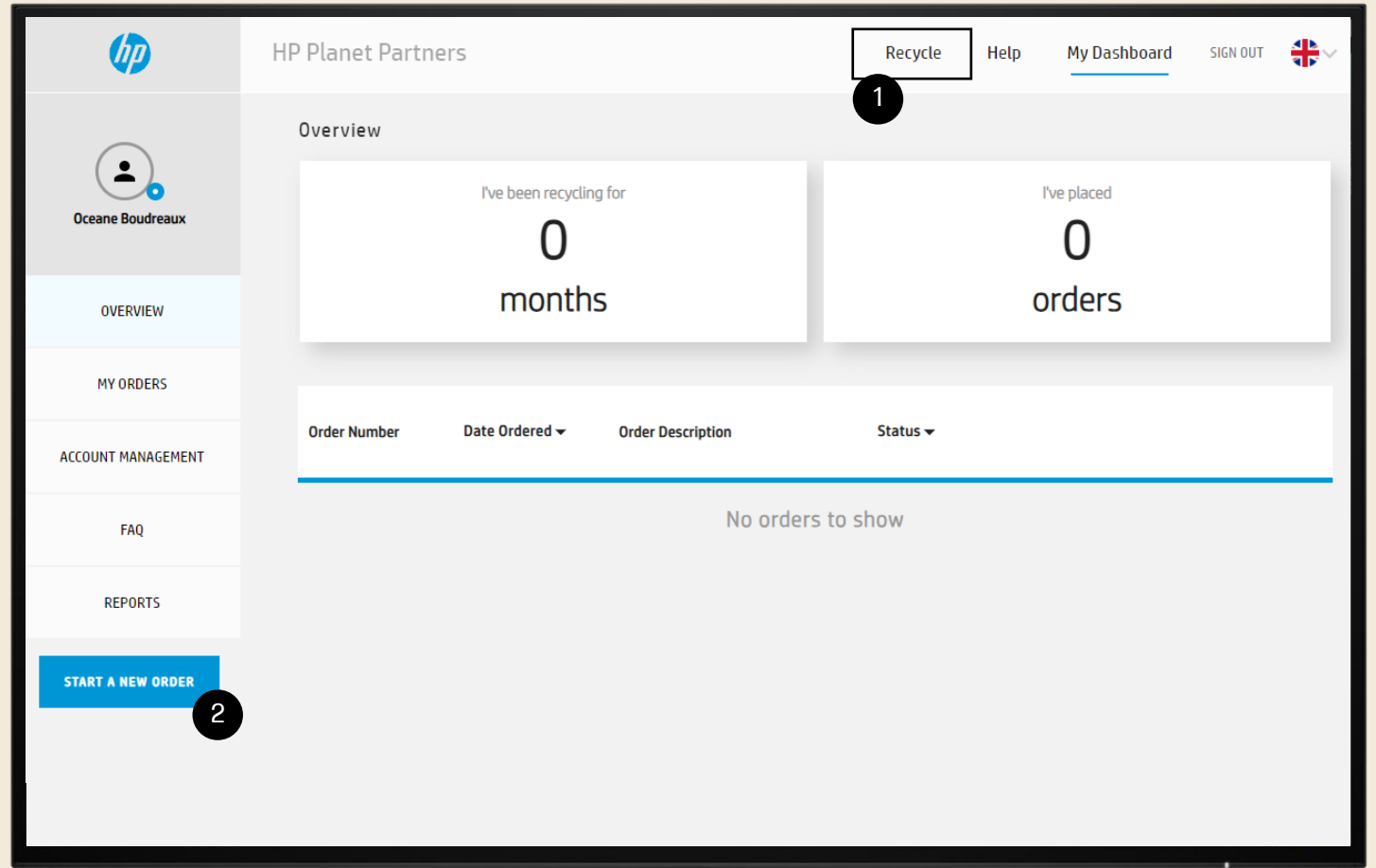
# Request a pickup

Follow the link 

Two options:

1 Recycle

2 Start a new order



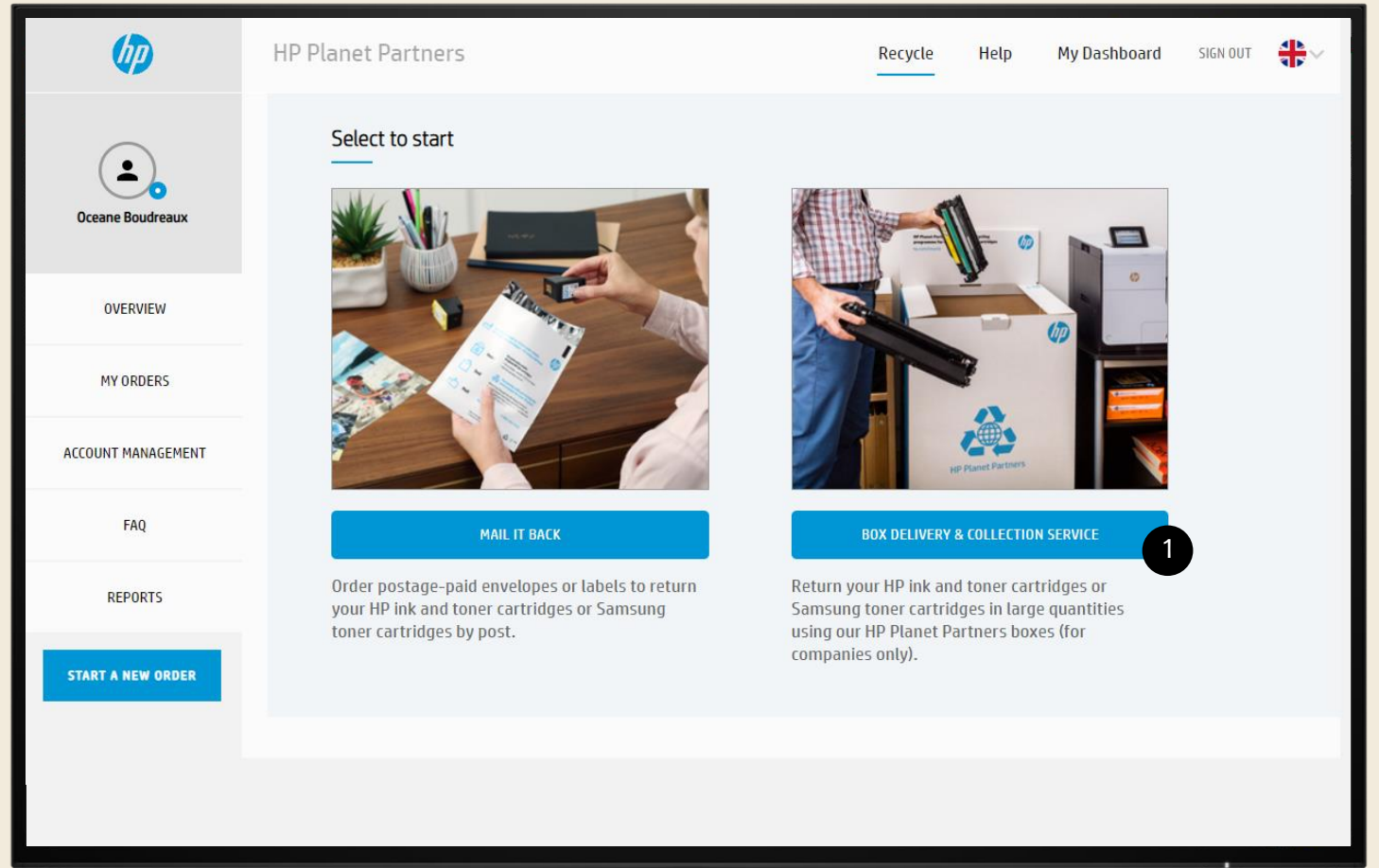
# Request a pickup

Select

1

Box delivery & collection service

NOTE: If the customer does not have an account created, it will be redirect to a create account page.  
Instruction on [page 17](#)



# Request a pickup

Follow the link 

## Select

**1** The products you wish to recycle, then click "Next"


**2** Box delivery service


and click "Next" to continue the recycling process.

**1**

### BOX DELIVERY & COLLECTION SERVICE

What do you want to recycle?  
Select the type(s) of cartridge(s) that you want to recycle.


  
**HP Ink cartridges and printheads**


  
**HP Graphics & 3D cartridges and printheads**

**2**

### BOX DELIVERY & COLLECTION SERVICE

What service(s) do you need?  
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# Request a pickup

Choose

1

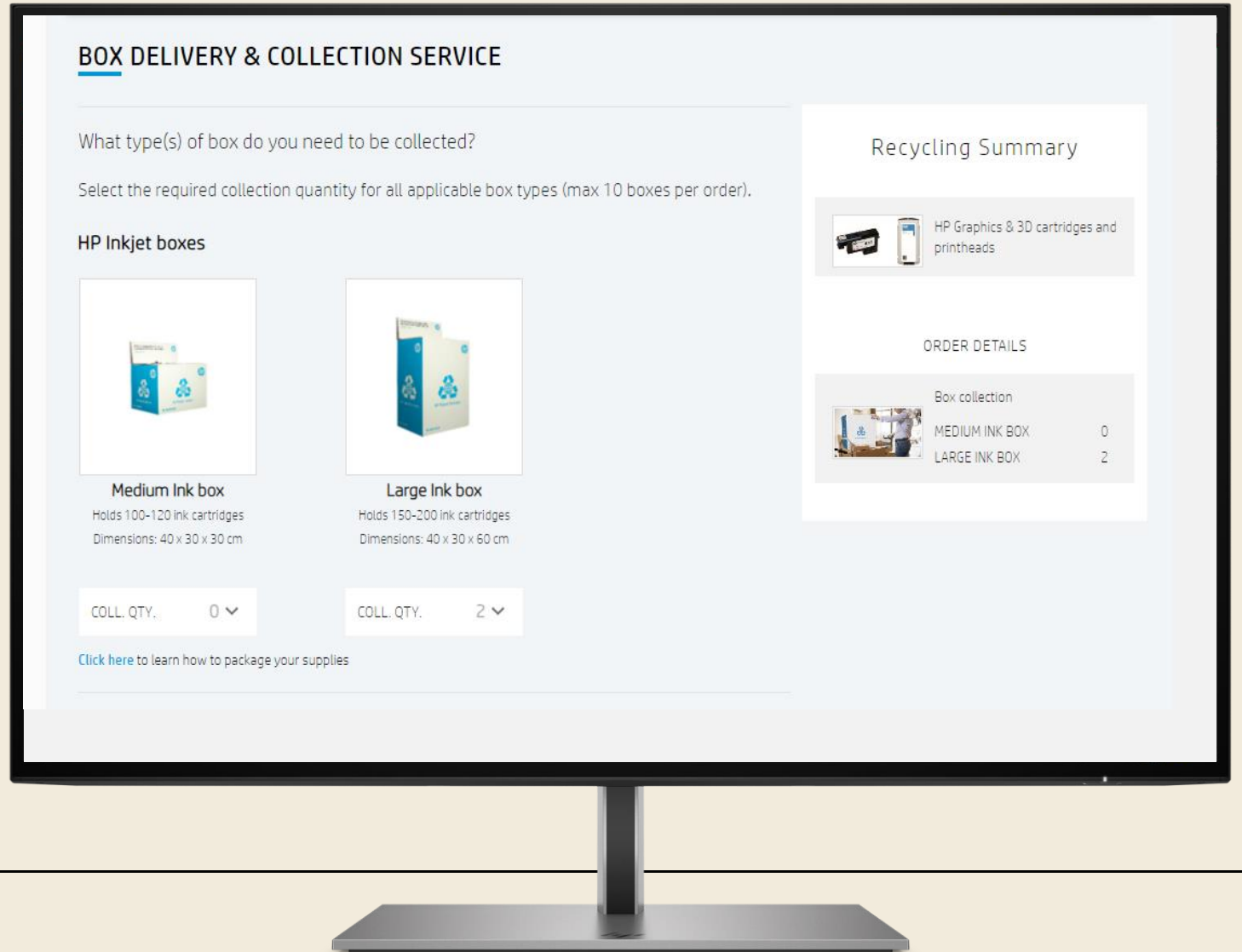
The size and number of empty box you wish to receive

2

Click "Next" to continue the recycling process

NOTE: we allow a maximum of 10 boxes per order.\*

\*Varies depending on the country



# Request a pickup

1

Fill out contact information and pick up address.

2

Make sure that all information are correct in the summary section.

3

And complete your order!

hp HP Planet Partners Recycle Help My Dashboard SIGN OUT

Oceane Boudreaux

OVERVIEW  
MY ORDERS  
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### Address

Let us know where to collect your full boxes that are ready for pickup.

\* required fields

Contact information \*

Email

Keep me updated on HP recycling news and exclusive offers (optional)

Collection address \*

First name Last name

### Recycling Summary

HP Graphics & 3D cartridges and printheads

ORDER DETAILS

Box collection  
LARGE INK BOX 10



# Thank you for recycling responsibly

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# Footnotes

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1. Program availability varies. For details, see [hp.com/hprecycle](https://hp.com/hprecycle).
2. According to the report “The Global Transboundary E-waste Flows monitor 2022.” See [https://ewastemonitor.info/wp-content/uploads/2022/06/Global-TBM\\_webversion\\_june\\_2\\_pages.pdf](https://ewastemonitor.info/wp-content/uploads/2022/06/Global-TBM_webversion_june_2_pages.pdf)
3. According to the “Global Resources outlook 2019 – Natural resources for the future we want” by the International Resource Panel of the UN Environment program. See <https://www.resourcepanel.org/file/1172/download?token=muaePxOQ>.
4. See our Circularity goals in the HP Sustainable Impact Report. [hp.com/sustainableimpact](https://hp.com/sustainableimpact)
5. Material should be consolidated in the loading bay, properly packaged/palletized, and minimum pick up weight above 250 kg (500lb in the US).
6. Subject to country availability and quote acceptance

