



New firmware release

STORM_00_13_11

For the HP Latex 5x0 printer series

January 2024

Related links:
www.hp.com/go/latex/

A new firmware version (STORM_00_13_11) is now available to download and install for the HP Latex 5x0 printer series (560/570).

The firmware can be upgraded by using the automatic firmware upgrade function or by downloading the firmware package from the hp.com website and installing it manually.

IMPORTANT: HP strongly recommends installing this new firmware version on all units as the current digital certificates to connect to HP applications hardcoded into the previous firmware versions will no longer be valid. In addition to losing connectivity to PrintOS there are other effects including not being able to download media presets from the front panel or report any kind of telemetry to the service center.

Release notes

- Security fixes: fixed EWS vulnerability threat.
- New Gen5 certificate bundles added to HP Latex 5x0 series: as current certificates will no longer be valid at certain time with this FW version. The digital certificates have been updated using Gen5.