



New firmware release

00_08_12.1

For the HP Stitch Sx00 printer series

Related links:
www.hp.com/go/stitch/

February 2024

A new firmware version (MARCOBASIC_00_08_12.1 for S300 and MARCOPROD_00_08_12.1 for S500) is now available to download and install for the HP Stitch Sx00 printer series.

Upgrade the firmware using the automatic firmware upgrade function or by downloading the firmware package from the hp.com website and installing it manually.

IMPORTANT: HP strongly recommends installing this new firmware version on all units as the current digital certificates to connect to HP applications hardcoded into the previous firmware versions will no longer be valid. In addition to losing connectivity to PrintOS there are other effects including not being able to download media presets from the front panel or report any kind of telemetry to the service center.

Release notes

- Security fixes: fixed EWS vulnerability threat.
- New Gen5 certificate bundles added to HP Stitch Sx00 series: as current certificates will no longer be valid at certain time with this FW version. The digital certificates have been updated using Gen5.
- Fixed CLC problem in Sx00 series: due to a firmware bug, the 100% black ink patch could have lower ink density than previous patches after conducting a color calibration procedure.

Faulty output:



Expected output:

