

Firmware LION_05_25_11.1 is available



For the DesignJet Z6 Pro and Z9+ Pro printer series

March 2025

A new firmware version LION_05_25_11.1 is available for the HP DesignJet Z6 Pro and Z9+ Pro Printer Series. The following information provides details of the changes.

New fixes included in LION_05_25_11.1

- Fixed broken support links in the embedded web server.
- Improved behavior related to left spittoon capacity.
- Fixed warranty status shown in printhead detailed information after waking up from sleep mode.
- Fixed a bug using SNMP causing SN to not be shown properly.
- Fixed a bug in Printbeat and PrintOS when cyan ink was removed, Gloss Enhancer ink as missing too.
- Fixed Printhead warranty spent unknown in-service plot.
- Improved roll width reading, adjusting to standard sizes.
- Fixed a bug causing Service station to not cap printheads when reaching end of roll.
- Improved Media Tracking accuracy.
- Fixed a bug in nesting option causing color issues in FP.
- improved color profile for different default media presets.

Affected printers

New firmware version LION_05_25_11.1

Product name	Printer model number
HP DesignJet Z6 Pro 64in Printer	2QU25A
HP DesignJet Z6 Pro 64in Printer	2QU25F
HP DesignJet Z9+ Pro 64in Printer	2RM82A
HP DesignJet Z9+ Pro 64in Printer (for contractual SKU)	2RM82F
HP DesignJet Z9+ Pro 64in Printer TAA Compliant	2RM82G

Installation instructions

There are various ways of downloading and installing firmware updates. These processes are described as follows, choose whichever is most convenient:

1. Automatic firmware update using the printer's control Panel (Web Services must be enabled):
 - Select Main Menu > Settings > Firmware Update > Check the Automatic box.

2. Automatic firmware update using the Embedded Web Server (Web Services must be enabled):
 - Type the printer's IP in any web browser to open the printer's Embedded Web Server.
 - Select the About printer tab > Firmware update.
 - Click Check now to check whether new firmware is available.
 - If new firmware is available, information about the new firmware is displayed, and you are given the option to download and install it.

3. Manual Firmware Update using a USB drive:
 - Download the firmware file from www.hp.com.
 - Copy the downloaded firmware file to an empty USB device previously formatted in FAT 32.
 - Plug the USB device into the USB port on the Front Panel.
 - A firmware update assistant will appear on the Front Panel to guide you through the update process.

4. Manual Firmware Update using the Embedded Web Server:
 - Download the firmware file from www.hp.com.
 - Type the printer's IP into any web browser to open the printer's Embedded Web Server.
 - Select the About printer tab > Manual Firmware Update.
 - Browse for and select the latest firmware file that was downloaded. e. Click Update.
 - The firmware update process will start automatically.

5. Manual Firmware Update using the HP DesignJet Utility (Windows):
 - Download the firmware file from www.hp.com.
 - Open the HP DesignJet Utility.
 - Go to the Admin tab.
 - Select Launch Firmware update. The Embedded Web Server will be opened.
 - Follow the steps detailed in options 2 or 4 of this section.

For any additional help or clarification, contact your support representative.